

Disability Support Services COVID-19 Response

This page contains the latest information on how Disability Support Services (DSS) will continue to operate during the COVID-19 outbreak. Please remember that DSS may need to modify its' operational plan as the COVID-19 situation dictates.

Staffing

DSS will continue to provide support to students using email, Zoom and phone as appropriate. There will be a minimal DSS Office presence to proctor exams that cannot be done online or to provide other services that cannot be duplicated virtually and can only done by appointment. Otherwise, DSS services will be provided virtually, in compliance with current campus guidelines. The best way to reach DSS staff is by their specific campus email addresses. Please see a list below:

- Any testing related questions should be addressed to testingscheduler@csusm.edu
- Any notetaker related questions should be addressed to notetakers@csusm.edu
- Any other general questions should be addressed to dss@csusm.edu
- John Segoria can be reached at: jsegoria@csusm.edu
- Dr. Kara Kornher can be reached at: kkornher@csusm.edu
- Michelle Saavedra Diaz can be reached at: misaaved@csusm.edu
- Dr. Ben Towns can be reached at: btowns@csusm.edu
- Diana Soderbeck can be reached at: dsoderbe@csusm.edu
- Marilyn Chapman can be reached at: machapman@csusm.edu

Classes

As of March 16, 2020, all CSUSM courses will be going virtual for the remainder of the Spring 2020 semester. It is anticipated that faculty will be using the week of March 16th to transition their courses to be delivered virtually. How this will look will depend on each individual instructor. At this time, there are no in person classes. However, online course content needs to be delivered in a way that is accessible. PDFs need to be accessible and videos need to be captioned for the hearing impaired.

Accommodations

DSS sent out an email on March 13th to faculty with students registered in their course(s) who are eligible to receive special testing accommodations. Faculty were reminded to provide any authorized time extension for timed exams and quizzes. Students are advised to email their professors and remind them to adjust the amount of time for the completion of online exams and quizzes.

Depending on the way a class is virtually taught the continuation of using a notetaker may or may not be relevant. If there is a need to convert any course content into accessible format, then please use the dss@csusm.edu to notify us.

Advisory

The COVID-19 situation is fluid and changing very quickly. CSUSM has a specific location for obtaining the most current COVID-19 information as it pertains to our campus. Please be sure and go to this website to keep informed: <https://www.csusm.edu/incident/>