

Internet Explorer 9 Issue

After successfully logging into MyCSUSM, users will encounter the following error when clicking on any links that access PeopleSoft HR or Student information: "Browscap.properties file does not exist"



WORKAROUND:

We are continuing to investigate a solution, but current research indicates this is a known issue in our HRSA release. At this time, the only known workaround is to have users turn on "Compatibility View".



Internet Explorer 7 Issue

Footer text will overlap content 'occasionally'



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WORKAROUND:

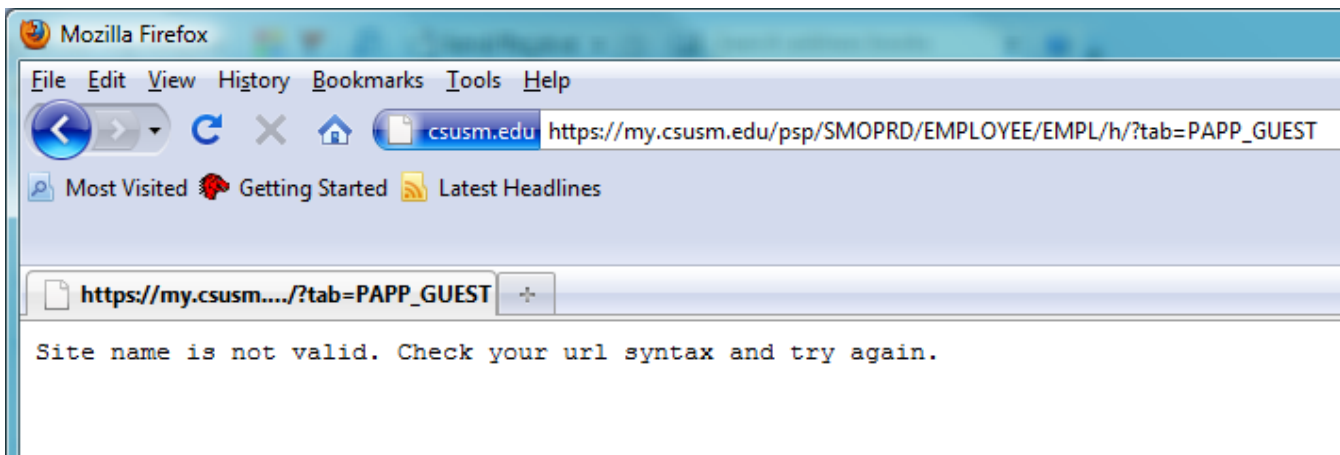
NO workaround at this time, but continuing to investigate. Users can still click links and scroll.

CACHE ISSUES

Some users continue to access the 'old' site when going to my.csusm.edu.

They will get "site not valid" message.

Clearing cache resolves the issue.



Users that log in and log out and immediately come back in may get an inactive timeout message when attempting to go back to the HCM system.

WORKAROUND:

Clearing cache resolves the issue.