



FRATERNITY HOUSE, INC. VOLUNTEERS AND SERVICE LEARNING: FAQS ABOUT SERVICE WORK

1. Can I come to the house to perform my service work whenever I want to?

When you begin your time at Fraternity House, Inc. please tell your supervisor of your availability. When you establish a working schedule please show up at the house(s) as consistently as possible. Before arriving at house please call the house in advance to let staff know so they can prepare for your arrival. If you are scheduled to come in on a particular day but are unable to it is important that you call the house(s) or your supervisor 24 hours in advance or as soon as possible so that staff and residents are not waiting for you.

2. How does the organization track my hours at the houses?

All volunteers and students must sign in the Volunteer Sign-in Log when they arrive at the house. Make sure to write down the time and day that you were there. When you are leaving the house make sure to write down what you did, what time you left and how long you were at the house. This is our way of tracking your hours.

3. Do I need to get a TB test?

All volunteers and service learning students are required to be tested for TB. Before beginning your time at Fraternity House, Inc. it is your responsibility to provide your supervisor with a copy of your new TB test result. If you decide to continue your service with the organization it is required that you provide an annual TB test result.

4. I will be going out on a resident outing, but I don't know if I'm allowed to ride in the same vehicle as them or if I have to drive myself?

Sometimes if you are participating in the resident outings, fundraisers/special events/drives, or any other outings that are not located at the house, the organization can provide transportation for you but do not always assume that. Whenever there is an event that requires transportation make sure to check with your supervisor on transportation logistics before hand. You are NOT allowed to transport any residents or staff members to events or outings while you are performing your service at the organization.

5. I'm a little bored with always cleaning the house; can I cook a meal for the residents or just hang out with them at the house?

Whenever you feel you need a change of pace at the organization or want to work at a different house, you are more than welcomed to change your volunteer/service learning position and location at any time. In fact, we encourage all volunteers and students to perform all types of services at both houses so that they can develop a well rounded experience at the organization. Please notify your supervisor of any changes you would like to make.

6. Who can I seek help from when I'm not sure about what to do in a certain situation?

If you encounter any issues that you are not sure how to deal with, do not hesitate to seek help from the staff. The staff understands the issues that may arise and are experienced in addressing difficult or uncomfortable situations. You are encouraged to approach them with any concerns. If you have any concerns regarding your service at the house, notify your supervisor as soon as possible.