

CALIFORNIA STATE UNIVERSITY SAN MARCOS
Finance and Administrative Services
2016-2017 Strategic Objectives
Quarter 3

University Police Department

Emergency Management

FAS Strategic Objectives	Department Goals	Progress
Deliver legendary service	Achieve 100% attendance at Legendary Service Training by June 30, 2017.	● On Target
Identify new and strengthen existing partnerships to support the campus community	Increase community outreach by making contact with 10 departments/ organizations to personally meet department needs before June 30, 2017.	● On Target
	Increase Building Marshal participation on campus by 10% from 50 to 55 by June 2017	● On Target
	By the end of September, 2017, have 90% of campus EOC personnel baseline trained (ICS 100 & IS 700) to meet NIMS compliance	● Behind Target
Foster a culture of sustainability	Increase Department recycling rates by 1% annually through 2022.	● On Target

Parking and Commuter Services

FAS Strategic Objectives	Department Goals	Progress
Develop workforce strategies	Develop succession and recruitment plan for PACS by June 30, 2017.	● On Target
Create and refine innovative business practices	Increase interoperability between Parking systems by June 30, 2017	● On Target
Deliver legendary service	Achieve 100% attendance at Legendary Service Training by June 30, 2017.	● On Target
	Develop Legendary Service Plan for PACS by June 30, 2017.	● On Target
Identify new and strengthen existing partnerships to support the campus community	Increase community outreach by making contact with 10 departments/ organizations to personally meet department needs before June 30, 2017.	● On Target
Foster a culture of sustainability	Increase Department recycling rates by 1% annually through 2022.	● On Target

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FAS Strategic Objectives	Department Goals	Progress
Develop workforce strategies	Develop an appropriate recruitment plan for UPD by June 30, 2017.	● On Target
Deliver legendary service	Achieve 80% attendance at Legendary Service Training by June 30, 2017.	● On Target
	Develop Legendary Service Plan for UPD by June 30, 2017.	● On Target
Identify new and strengthen existing partnerships to support the campus community	Increase community outreach by making contact with 10 departments/ organizations before June 30, 2017.	● On Target
Foster a culture of sustainability	Increase Department recycling rates by 1% annually through 2022.	● On Target