

Cal State San Marcos FAS CONNECT

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It's that time again for the annual Values Survey. Every year, the FAS Values Survey is administered electronically to the FAS Division in order to assess the FAS Values and the resulting behaviors. By completing this survey, you are providing us with important data which contributes immensely to our quality improvement efforts. This is the fifth year in which this survey has been administered and we hope you will take the time to tell us how we are doing.

The Annual Values Survey is Here!

This year, we have moved up the timeframe so that we have the data in time for the annual department goal setting. Our hope is that departments will review the data and consider it when setting their 2009/10 goals. In order to meet the goal setting timeline, this year the survey period will run from April 1 – 15. As always, we guarantee anonymity by not storing IP addresses or linking the survey to your email address or name.

We hope you will take the time to complete this survey as it provides us with valuable information in regards to how we are doing overall, how each of our individual departments are doing, what we can do to improve, and where we should be focusing our efforts for the upcoming year. To see the results from our previous year's surveys, visit <http://www.csusm.edu/qi/currentinitiatives/vs.html>.

Congratulations!!!

Congratulations to our MPP Award to Staff and VP's Award Recipients.

MPP Award to Staff Recipients:

Mary Kollmeyer
Yasuko Shirakawa

VP's Award Recipients:

Ed Johnson
Dean Manship
Steve Holbrook

April's Guiding Principle—Laughter

Laughter

I find humor everyday; I have fun, and I share.
I seem to be smiling about 50% of the time.

This month's guiding principle is laughter, so take a few moments out of your day and laugh with your colleagues. In these tough budget times, it is important to take the time to have a few laughs. In the words of Kurt Vonnegut,

“Laughter and tears are both responses to frustration and exhaustion. I myself prefer to laugh since there is less cleaning up to do afterward”.

Thank You Notes

Thanks to **Chris Manese** for helping AP to set up vendor master files. You did a great job and we appreciate your quick responses. Thanks also for the training to get us up to speed. You will be a tough act to follow

– *Becky Henwood*

Thank you to **Mary Hinchman** and **Liz Rojas** for not only allowing me, but highly encouraging me to attend various trainings, seminars, forums, etc within the University system. These functions are terrific learning opportunities and I am grateful to have bosses who grant me this privilege. – *Brenda Martin*

Thanks **Chelsea** and **Heather** for stepping up and being “a great pair to draw to”, as they say “you done good”. – *Bruce Bradley*



Thanks to **Shelley Ross** and **Kathie Pendo** for digging up phone data, models, dates, costs, etc, with short notice.

You have been sooooo helpful. We really appreciate you going the extra ten miles! – *Cheryl Zwack*

Thanks to **Yasuko Shirakawa** for arranging the March "Financial Awareness" presentations for our campus.

You successfully persuaded a number of presenters, who don't usually come to the CSU, to make a special trip to our campus and give employees valuable info on retirement planning, home loans, investing in a volatile economy, etc. Thanks for providing this opportunity. – *Ellen Cardoso*

I want to thank **the Team at RM&S** for welcoming me into their family from day one and making me truly feel at home. This department is a true testament to professionalism and high standards that I am proud to be part of. – *Heather Zarnesky*

Thanks to **Donna Bearman, Sue Belt, Mike Geck, Steve Ramirez** and **Cheryl Zwack** for making Facilities Development & Management a rocking great place to work! I've enjoyed being part of the FDM Communication Committee and look forward to taking it to the next level! – *Rosie Peterson*

Thanks to **Brenda Martin** for all the 9.0 testing she did and for being so proactive to resolve any issues.

– *Liz Rojas*

A big note of appreciation goes to **Jane Cross** and **Janice Plemons** for coordinating reports, providing statistics, and other information which enabled CSUSM's participation in a benchmarking exercise with other CSU Campuses. Through this effort Cal State San Marcos Showed as #1 in the system for the least recordable lost time cases due to Injury. – *Regina Frasca*

Many thanks to **Susan Brown**, University Police Dept., for her cheerful, helpful support in resubmitting the OVW proposal. The challenges we ran into with this application weren't nearly so difficult to cope with because of all the laughs we shared.

– *Jan Cushman*

To **Becky Henwood, Mercedes Wilson** and **Evelyn Tubbs**, THANK YOU THANK YOU for coming back! I missed you all so much during the month of February!

– *Janet Morris*

Thank you, **Candace Bebee**, for all your assistance with the PEER team meetings and announcements in Jennifer's absence. You did a GREAT job!

– *Liz Rojas*

Thank you to **Jerry Rivera** for helping me move all those chairs!

– *Sarah Derho*



A warm and special Thank You to **Theresa Ruffolo** for working hard to accommodate me and answering all of my questions to make my entry into the Procurement group as smooth as possible. – *Kerry Stein*

Thanks to **Roger Stein** for supporting the changes to the foodservice – *Melanie Niedens*

In many of the safety programs held here at CSUSM, training is the key for a successful outcome. **Jim Carr**, Materials Management Lead for Procurement and Support Services, has been providing fork-truck training to the multiple departments at CSUSM for that last 7 years. Risk Management and Safety appreciates Jim for the dedication and valuable effort he has put forth to keep our personnel in compliance with the regulations regarding the operation of our powered industrial vehicles. Job well done Jim. – *Bruce Bradley*

Danna Wright and **Kris Roberts** and **Charlene Montalvo**, what happened in February stays in February...Right? – *Janet Morris*

Thanks to **Vanessa, Agnes, Alma, Bree, Dan, Diana, Karen, Michele, Rosemary, Shelley, Tina, Barbara, Bart, Becky, Bella, Charlene, Danna, David, Evelyn, Janet, Kerry, Kris, Mercedes, Pamela, Steve V, Theresa, Chris L, Chris M, Paul, Rhyan, Raeanna, Jerry, Jim, Valissa, Marge, Liz, Brenda** and **Elaine** for the successful implementation of the PeopleSoft 9.0 Finance upgrade. You are a talented group of team players who truly understand the meaning of hard work, and it is obvious that you all know what it takes to get the job done. Congratulations! – *Mary Hinchman*

Thank You Notes



Thanks to **Karen Burton** for filling in at our Reception desk during Anna's leave. It's great to see her smiling face in HREO every morning, and we're so happy to have her back--even if it's for a short time.
– *Ellen Cardoso*

Thanks to **Dean Manship** for setting up the first Community Emergency Response Team (CERT) training on our campus. It was a great opportunity to interact with other emergency operations personnel, and it made the campus even better prepared to deal with emergency situations. I learned so much! – *Ellen Cardoso*

Roger, Roger, Roger, thank you for your participation in the Student Union Forums and for your continued support and guidance in the success of Cougar Shops!!!! – *Dora Knoblock*

Thank you to **Mike Treadway** and **Doug Pilien** for your quick and helpful responses when SFS needs assistance.– *Nancy Suarez*

I would like to thank **Margo Lopez** and **Jeff Henson** for helping me with some last minute changes on a Friday evening right after 5 o'clock to the HREO site. Margo waited until the updates were completed, although she needed to leave on time to make it to a football game at Qualcomm stadium.

It really showed her dedication.
– *Paul Albares*

Thank you PEER Team members, **Peter Perera**, **Dora Knoblock**, **Judy Sandmann**, **Brenda Martin**, and **Esther Cerda**. Your enthusiasm and creativity for recognizing the Great, Responsible, Excellent, Efficient, Needed employees in our division is SO APPRECIATED! – *Liz Rojas*

I would like to personally thank **Becky Henwood**, **Danna Wright**, **Janet Morris**, **Charlene Montalvo**, **Kris Roberts**, and **Evelyn Tubbs** for all pulling together and covering my desk while I was out due to a family emergency. These wonderful individuals made my coming back to work easy. What an honor it is for me to work with such caring individuals. I am truly blessed. Also...a big thank you to **Bella Newberg** for all her support and **Theresa Ruffolo** for taking care of all the necessary paperwork for me; it meant a lot to me. – *Mercedes Wilson*



A HUGE thank you to **Chris Lambert** and **Elaine Kist** for all their leadership and technical skills in assisting the Budget Office with the 9.0 upgrade. Their quick response to issues and their patience and willingness to hold our hand through the process was invaluable! – *Liz Rojas*

Thanks to **Candace Beebe** for being a top notch Campus Connect buddy, I think I will beat you to the lunch line this time! – *Bruce Bradley*

I would like to thank **Gary Cinnamon** for being one super nice, patient and creative, boss and AVP! Even with the construction suspended yesterday, unsuspended today, and stressful budget issues looming, Gary is a calm "think outside the box", genius. It's a pleasure to work for you, Gary.
–*Rosie Peterson*

An honorable "Thank You" to **Humberto Garcia "Jr."** for his efforts and leadership in coordinating and executing a completely successful eWaste event. Through your efforts our campuses first annual event was extraordinary! – *Regina Frasca*

I'd like to thank **Katie Parral**, former

UESO student assistant and emergency temporary hire. Thanks to Katie Parral, formerly with UESO, for being a tremendous asset and mentor to all of us. You will be deeply missed. Good luck with your future endeavors! – *Peter Perera*

Thank you to **Sally Divis**, **Steve Welch, PH.D.**, and **Michael Schmidt, PH.D.**, for your assistance in discussing our microchemistry program with our CSU Fullerton colleagues. This program is definitely something to be proud of from a Sustainability, Environmental, Health and Safety perspective. – *Regina Frasca*

Thank you to **Greg** for all his assistance in the transition of The Foundation name to our colleagues in University Advancement. This has been quite a task! Greg, thank you.
– *Dora Knoblock*

Thank you, **Katy Rees**. To put it simply, you're amazing. In addition to your enormous workload, you still managed to make time to handle the Quality Improvement aspect of my position while I was out on Maternity Leave. I know how much work the Customer Satisfaction surveys are, and I thank you for working to arrange everything. I can't thank you enough for all you did: sitting in on the CSU QI Conference Calls, survey administration, CSU Biennial Report review, and assisting with the FAS Connect. Additionally, thanks for collaborating with Candace to route, finalize, and post policies. You are such a wonderful manager, and I feel so fortunate to have the pleasure of working for you. Thank you again for all you did and all you continue to do. You make such a difference!
– *Jennifer Williams*

Thank You Notes

Thank you to the PCBO Committee – **Tina Griffith, David Taylor, Vanessa Perez, and Brenda Martin.** Hard to believe it's been a year since this committee came together! You all do a WONDERFUL job, and I appreciate you so much – and so does the campus community!! – *Liz Rojas*

Thank you to **Lourdes Mendez** for consistently being a team player! You are appreciated. – *Sarah Derho*

Many thanks and appreciation goes to **Robin Guidera** on behalf of the University Events Scheduling office. Thank you for helping UESO with our budget and chargeback needs. – *Tracey Richardson*

A sincere thank you to **Tammy**, our UARSC Textbook Buyer—WOW you do lots of stuff “behind-the-scenes” for our CSUSM students!!! – *Dora Knoblock*



A Special Thank You to **Pamela Ohrazda, Barbra Sainz, Steven Van Ness, and Bart Westbrook** for welcoming me into the Procurement group and making me feel like part of the “team”. – *Kerry Stein*

Thanks to **Paul Albares** for always being willing to assist me with figuring out how our LCD, Pool ID's & HR Data correlate with each other. Also, thank you for all the hard work and many hours you have put in to rolling out the Position Detail Report. You are truly a pleasure to work with. – *Brenda Martin*

Thanks to **Mike Chambers** and **Ellen Hawthorne** for working with RM&S to establish a new wave of Powered Industrial Vehicle training programs, good collaboration. – *Bruce Bradley*

Thanks to **Kris Roberts** for providing Travel Training even though our group was tiny. I learned a lot of good details in the small group setting. Thanks for taking the time!! – *Cheryl Zwack*

Thanks to the **Office of Communications** for supporting HREO in distributing information on the March Financial Awareness presentations. Workshop attendance has been great and we couldn't have done it without you! – *Ellen Cardoso*

A BIG thank you to both **the Carrillo brothers—Carlos & Pablo** for their assistance in support of a March University event. – *Dora Knoblock*

What can I say, except, thank you, **Candace Bebee**, for your outstanding assistance while I was out on Maternity Leave. You did an amazing job with everything! Thank you so much for your help sending out emails, rescheduling the peer team meetings, working with policies, and the list goes on and on. I appreciate everything you did while I was out and can't thank you enough for doing it all so well. It was so nice to know that I could leave things in such professional hands and not have to worry about it being completed. You truly define our values! – *Jennifer Williams*

Thank You to **James Covey** in HREO for working with me to bring me to CSUSM. – *Kerry Stein*

Thanks to **Dan, Diana, Tina, Alma, Michele, Shelley, Karen, Agnes, Rosemary, Chris L, Chris M, Rhyan** and **Paul** for taking extra time out of your busy schedules to prepare and practice the slide show you presented at the division meeting. You are a great team and have a great sense of humor! – *Mary Hinchman*

Humberto, thank you for your assistance this past week—we appreciated your help! – *Dora Knoblock*

Thanks to **Bill Thomas** for “shouldering the load” during Gina's absence.— *Bruce Bradley*



Thank you, **Edward Johnson, Mike Chambers, Kathie Pendo, Melinda Thurmond, Jim Carr, Bella Newberg, Barbara Sainz and David Taylor**, for your support and collaboration in facilitating our (PSAP) Public Safety Answering Point for 9-1-1 project. – *Sandra Young*

A HUGE thank you to **Sarah** at UARSC—your “last minute” efforts in preparation for our UARSC Board meetings are very much appreciated. – *Dora Knoblock*

Thank you to **Kris Roberts and Bella Newberg** and **Charlene Montalvo** for all your help during the learning of the check run, what a team we made! – *Janet Morris*

Thank You!