

**CSU** The California State University

**CSUBUY** 

*A COLLABORATIVE PROCURE TO PAY MARKETPLACE*

**Brittani Brown**

*Associate Vice President of Administration*



# Agenda



Project Overview

Project Timeline

Change Management and Communication



# CSUBUY P2P: Vision

This is Phase 3 of the CSUBUY Program. It is the implementation of strategic, standardized procurement processes that allows for the elimination of manual touchpoints and steps resulting in efficiencies through automation, risk mitigation and cost savings for the California State University

# CSUBUY P2P: Objectives

- Develop a systemwide platform that integrates disparate data and processes into one streamlined solution
- Implement an intuitive and easy to use solution
- Create visibility to preferred and sustainable suppliers and guide end users to contracted suppliers.
- Drive process efficiency through integration and automation to reduce manual work
- Improve compliance and reduce costs



# CSUBUY P2P: Benefits



**Streamline Procurement and Payment Processes:** Consolidate disparate data and processes into a single streamlined electronic solution, increasing automation to reduce manual inefficiencies

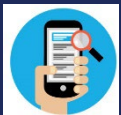


**Improve User Experience:** For both suppliers and internal customers, CSUBUY P2P will offer an intuitive and simplified experience.

- Suppliers will benefit from electronic receipt of PO's and submission of invoices, timely payment and **self-service access to check invoice approval and payment status.**
- Internal Customers will have easy shopping and check out, access to order and payment status, and a single tool for reconciliation of purchases and payments



**Better Data Quality for Decision Making:** Improve reporting capabilities, enabling CSU to better identify shared suppliers and **leverage negotiating power** to drive cost savings.

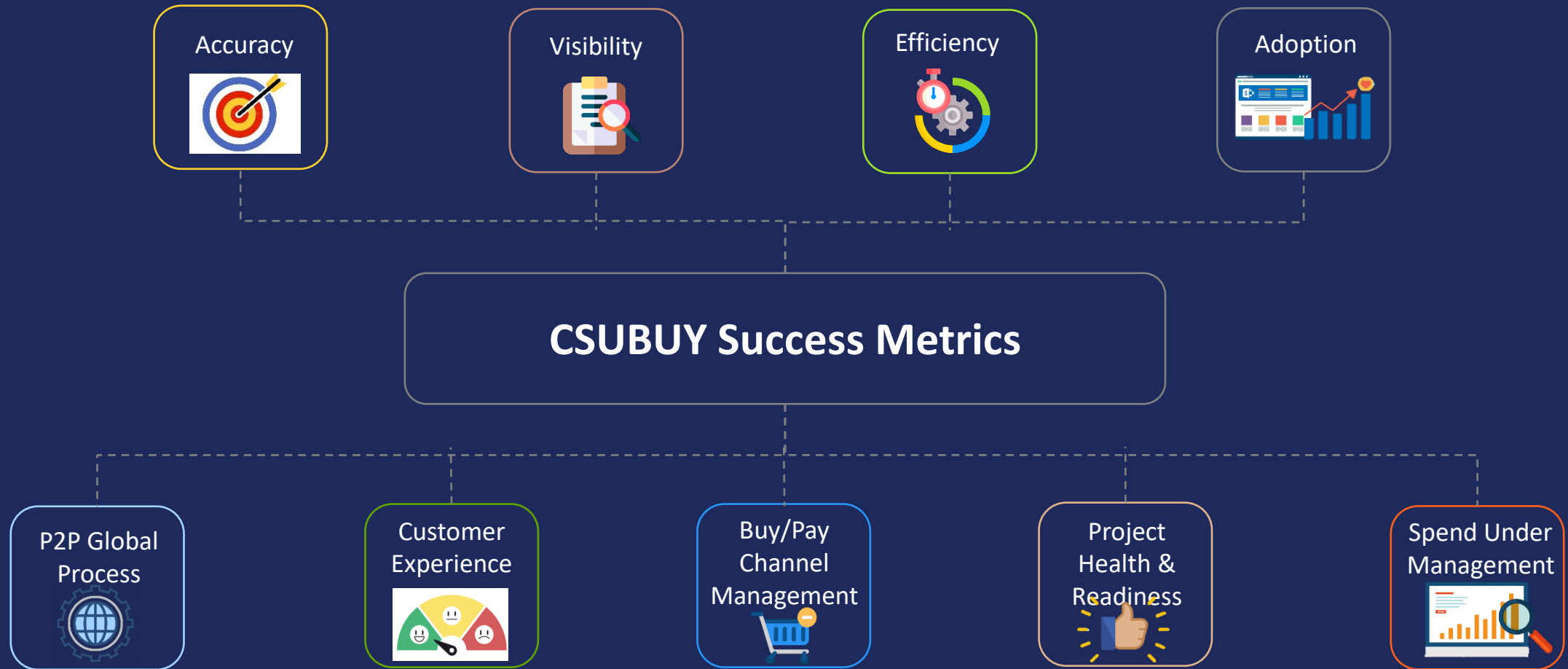


**Increased Visibility:** One consolidated P2P system will increase access to data and information for both CSU employees and our suppliers, enabling cross campus visibility in key areas.



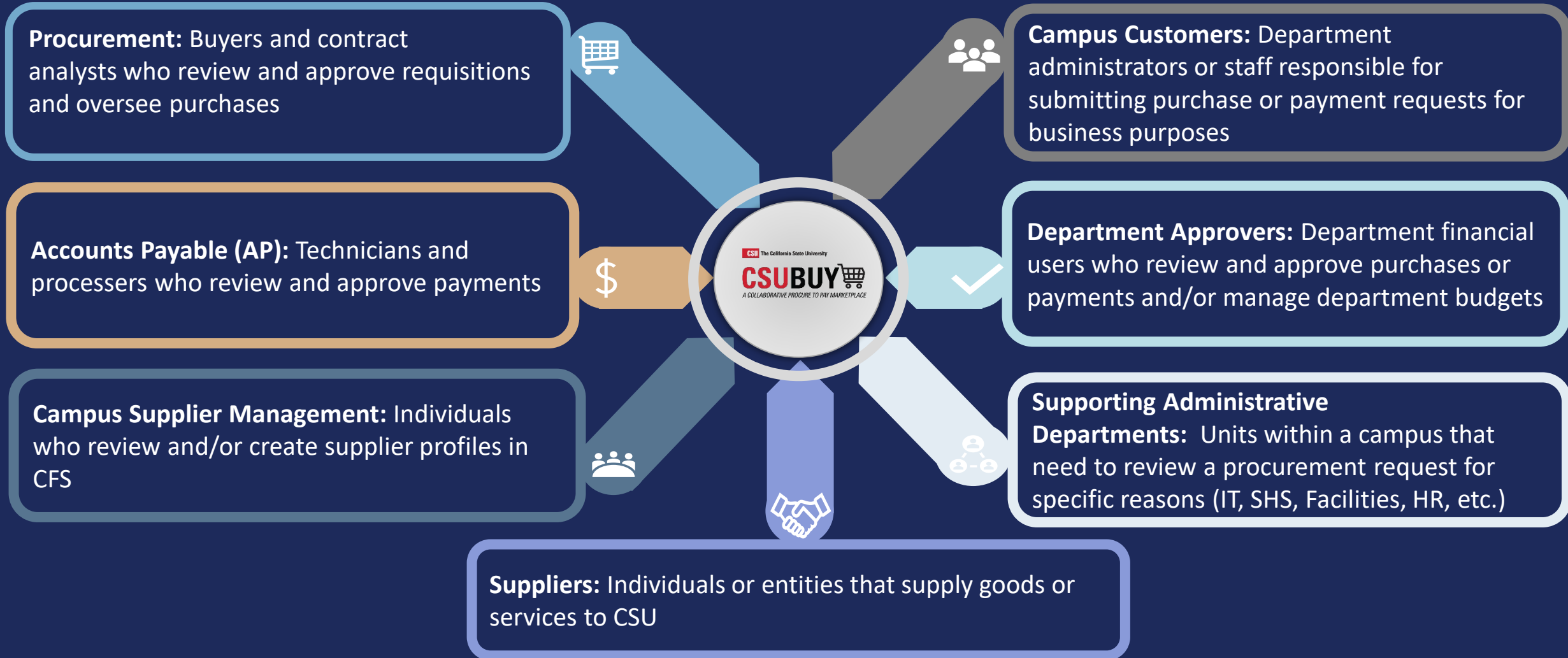
**Continuous Improvement:** CSUBUY P2P drives forward the strategic, systemwide focus on continuous improvement to increase efficiency and effectiveness throughout the organization.

# CSUBUY P2P: Measuring Success



# CSUBUY P2P: Impacted Stakeholder Groups

*Primary Stakeholder: Those who have the highest degree of impact or change required*



# CSUBUY CSUSM Estimated Project Timeline



- Supplier Cleanse
- DOA Rec. to PAT Jr.
- CFS/CSUBUY Access
- Change Management
- **Communication**

- Implementation
- User Testing
- Training

- GO-LIVE!

- Hyper-care

# CSUSM Project Team

- Executive Sponsor: Leon Wyden Jr., VPFAS/CFO
- Project Manager: Brittani Brown, AVP of Administration
- Change Manager: Shannon Honour Shaw, Director, FAS Administration
- Lindsay Swensen, Director of Procurement & Contracts
- Maria Froehle, Contract Analyst
- Michelle Tanner, Contract Analyst
- Diana Cumming, University Controller
- Barbara Sainz, Accounts Payable Manager
- Erica Thissell, Accounts Payable Technician
- Chris Fernandez, ProCard Administrator
- Karen Baldyga, Manager, Fiscal Systems Operations
- Karleen Miller, Business Sys. Analyst, Fiscal Systems Operations
- Jon Epes, Manager, Fiscal Services



# Change Champions

- Group of power-users from various campus departments
- Will receive go-live updates regularly
- Scheduled meetings during implementation - can ask questions in group setting to the Project Team
- Designed to be a group of CSUBUY ambassadors

