Partners in Campus Business Operations

2024 BPI Training Program – Apply Today!

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Dear PCBO Community,

Applications are now open for the 2024 BPI Training Program!

Business Process Improvement (BPI) is a structured approach to defining a process, analyzing a predetermined scope of work, and improving its performance.

The Business Process Improvement (BPI) training program aims to encourage a culture of continuous improvement on campus. Participants will learn BPI methodology over an intensive, six-week training program while practicing with actual CSUSM processes.

This program is ideal for employees who are the "do-ers" in their respective areas, such as Administrative Coordinators, Analysts, and Entry-level Managers. **Applications are open through June 30**. More information, including time commitment information, schedule, and application form, may be found on the BPI@CSUSM webpage.

If you have any questions regarding the BPI program, please contact Shannon Honour Shaw at shonour@csusm.edu.

Thank you!
FAS Administration