

Cougar Care Network (CCN)



Our Mission:

Provide information, connection to resources, advocacy and support for students undergoing personal, academic, financial or other challenges that may adversely affect their academic success and college experience.

2023-24 Academic Year

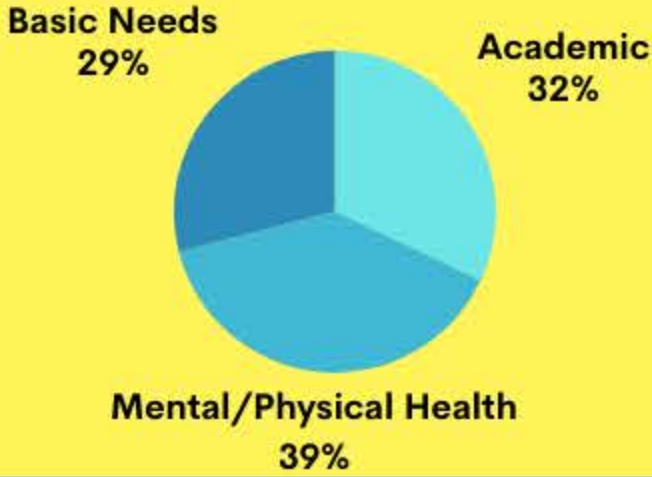
Students Referred:
2,846

After Connecting with CCN, Students Surveyed Said They:

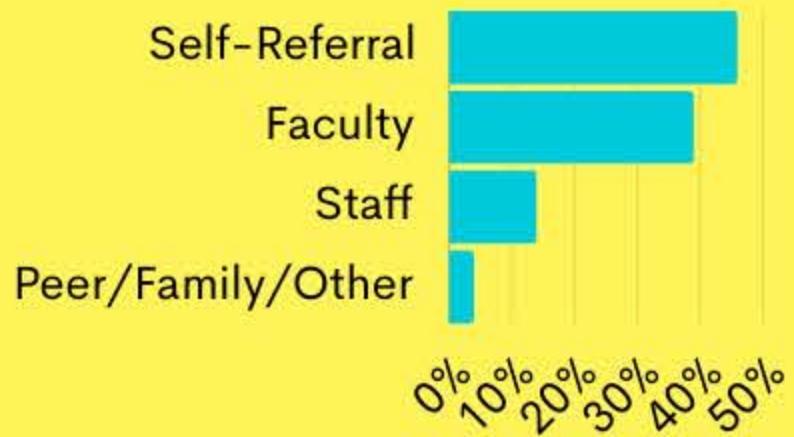
- Felt cared for, heard, empowered & not judged by CCN team
- Felt more prepared to deal with future difficulties that arise
- Had a greater awareness of resources available to help

84% believe CCN was a main reason they were successful.

Primary Referral Reasons



CCN Referral Sources



Most Requested Student Resources

- ASI Cougar Pantry & Swipe Out Hunger
- Student Health & Counseling Services
- ASI Student Emergency Fund
- Campus Identity Centers such as Pride, Black Student, Latinx, etc.
- PASS/Tutoring
- Disability Support Services



Over 2,000 inspirational fortunes given to students from the Cougar Care Cart!

Top 3 Reasons Students Surveyed Tried CCN

- 1) Faculty/staff shared other students found CCN helpful
- 2) CCN staff were friendly & non-judgmental
- 3) It was easy and low pressure



Swipe Out Hunger

Through Giving Day and other generous donations, CCN provides up to 10 free meals per semester to students with food insecurity.

2,260 Meals Distributed
↑ 202% from last year



373 ASI Student Emergency Fund Referrals Processed

742 more followers on our CCN Instagram (↑127%!)



Testimonials from Students

- I was provided help in an emergency that relieved a burden off my shoulders and I am grateful.
- I had an amazing experience. Everyone was caring and they went the extra mile to help me.
- Every meeting made me feel comfortable and motivated.
- When **Sierra** called me for services her voice was very relaxing and made me feel calm; she made me feel assured.
- **Antonio** was amazing and genuinely curious about my story. He presented all the info with care and gave me opportunities I had no idea existed. The meals on campus were a game changer.
- **Patty** was AMAZING. She was informative, kind, funny, and made the conversation feel like a safe space where my lack of knowledge wasn't something I should be ashamed of.
- I really thought **John** was super helpful when I came to him with my challenges I was going through.
- **Donna** provided me with the strength I needed to succeed.



Contact Cougar Care Network:

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We've moved!

Our Instagram!



@csusmccn

