

# **Availability and Location of Law Enforcement Assistance**

The California State University San Marcos (CSUSM) <u>University Police Department (UPD)</u> is located at 425 La Moree Rd., San Marcos, California, and provides police services 24 hours a day to our community. UPD dispatch can be reached directly 24 hours a day by phone at 911 or 760-750-4567. UPD Officers possess the same authority under the law, including arrest authority, as municipal and county law enforcement officers. Further, the Trustees of the California State University have vested UPD officers with the authority and responsibility to enforce all applicable local and state laws on university property and those areas immediately contiguous to the San Marcos campus in accordance with <u>Education Code Section 89560</u>.

The <u>Temecula Police Department</u> has primary jurisdiction for the safety and security of the CSUSM Temecula campus located at 43890 Margarita Road and for Mount San Jacinto College Temecula Valley Campus (<u>MSJC TVC</u>) located at 41888 Motor Car Parkway. The Temecula Police Department is located at 30755-A Auld Rd., Murrieta, California, and can be reached 24 hours per day at 911 or 951-696-3000. The Riverside County Sheriff manages the regional 911 call center. In addition, private security is provided to monitor the CSUSM Temecula campus at night. MSJC TVC has security onsite daily. The security office is located on the first floor near the reception desk and can be reached at 951-639-5188.

## **Crime Reporting**

The campus community is strongly encouraged to report all known or suspected incidents of criminal activity on campus to UPD as soon as possible. When calling UPD, always:

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description and direction of travel.
- Do not hang up! Follow the instructions of the dispatcher.

### By Telephone Contact:

- San Marcos: 911 for any emergency or 760-750-4567 for emergency or non-emergency calls
- **CSUSM Temecula:** 911 or 951-696-3000 for any emergency or 800-950-2444 for non-emergency calls
- MSJC TVC: 911 or 951-696-3000 for any emergency or 800-950-2444 for non-emergency calls

#### In Person Contact:

- San Marcos: UPD is located at 425 La Moree Rd. next to the Sprinter Station
- CSUSM Temecula: Temecula Police located at 30755-A Auld Rd., Murrieta, CA
- MSJC TVC: Temecula Police located at 30755-A Auld Rd., Murrieta, CA

# Additional Emergency Services - San Marcos

UPD can be summoned by using any of the more than one-hundred building emergency telephones, by using the emergency intercoms located in many building elevators, or by activating any of the numerous blue light emergency telephones located around campus.

Escort service by a UPD Officer or Community Service Officer (CSO) is provided from dusk to dawn. Call 760-750-4567 to arrange for a UPD Officer or CSO to escort you by auto or foot from a campus building to your vehicle, parking lot, or residence hall.

### SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

# **Security of and Access to Campus Facilities**

To provide for the security of campus facilities, UPD enforces the rules and regulations for the government and maintenance of the buildings and grounds of the California State University (CA Education Code section 89031) and may revoke access per Penal Code section 626 et seq. Most CSUSM buildings and facilities are open to the public during the day and evening hours when classes are in session. During those times that the University is officially closed, buildings are locked, and only faculty, staff, and students with proper authorization are permitted access. All campus buildings are equipped with an "access control system" (key card access) where door contacts are electronically connected to UPD. In addition, many offices, labs, and computer rooms have alarm systems. In conjunction with Facility Services' Lock Shop, which maintains, issues, and manages the campus keys and key card access systems, the user's assigned MPP is responsible for authorizing the use of campus keys and key card access for the user. CSUSM Housing maintains, authorizes, issues, and collects keys and key cards or fobs for student housing facilities.

All CSUSM Housing communities require key cards or key fobs for access and are only accessible to the residents in that community and authorized personnel. All apartment and pod doors, as well as student bedrooms, require a key or keycard, or fob for access. It is against policy to share keys, key cards, or fobs with anyone. Residents may not prop open any doors or gates.

CSUSM uses video cameras as one method of deterring, detecting, and investigating crime on campus. The primary intent of video camera use is to discourage theft and criminal activity and to enhance the likelihood of apprehending and successfully prosecuting offenders.

# Security Considerations Used in the Maintenance of Campus Facilities

CSUSM is always working to improve campus safety and security through environmental design. Careful consideration is given to lighting, landscape, and building maintenance to further campus safety and security. Monthly, CSOs perform checks to ensure the proper working of alarms, blue e-poles, light fixtures, and door locks. Facility Services has a comprehensive preventative maintenance program, which includes inspecting, maintaining, and repairing all doors and access control devices on campus. All repairs are the responsibility of the CSUSM Facility Services department. Facility Services will respond to reports of potential safety and security hazards, such as broken windows, locks, and lighting problems. To report a potential hazard, call Facility Services during business hours at (760) 750-4600. After hours, call UPD at (760) 750-4567.

### Fire Safety

CSUSM has a proactive Fire Safety Program maintained by 1) Safety, Health & Sustainability; 2) Planning, Design and Construction; 3) Emergency Management; and 4) Facility Services. This program is designed to ensure that all faculty, staff, students, and visitors to the campus are provided with at least the minimum required levels of protection, but often significantly higher levels. All campus buildings (including residential apartments) are protected by fire sprinklers and smoke and heat alarm systems. Facility Services ensures these systems have a comprehensive preventative maintenance program that includes proper testing of operations and compliance. After move-in, student residents receive fire/life safety information at their floor meetings. This information is also included in the <u>Student Resident Housing Handbook</u>. Resident students are required to participate in all fire safety and evacuation drills. Residential fire drills are conducted within 10 business days of the start of each semester.

### **ACTIONS TAKEN IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY**

The following information is applicable to the San Marcos campus.

- 1. UPD launched Crime Graphics, an interactive online tool that allows community access to data for crimes and incidents reported to UPD. See <a href="https://csusm.crimegraphics.com">https://csusm.crimegraphics.com</a>
- 2. UPD collaborated with the San Marcos and Escondido fire departments to complete an active shooter drill held on campus.
- 3. The naloxone administration program (Narcan) was modified to include distribution to students by Student Health and Counseling Services as required by <u>California Senate Bill No. 367</u> for opioid overdose reversal.
- 4. CSUSM Housing replaced several smoke detectors with heat detectors at the QUAD to reduce the frequency of false fire alarms.
- 5. CSUSM Housing Residential Education staff completed Mental Health First Aid training.
- 6. Housing evacuation drills were completed each semester, a campus-wide lockdown drill fall semester, and a campus-wide evacuation drill spring semester.
- 7. Emergency Management Services completed and continues to offer emergency management training covering disaster and active shooter response for new employees, including student assistants.
- 8. Installed DSX card access at Academic Hall, allowing the building to be locked down and monitoring who enters the building and rooms.
- 9. Modified fencing at Clarke Field House for improved egress if evacuation is needed.

# CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS

The following information is applicable to the San Marcos campus.

- 1. Installation of DSX card access to replace manual keypads and replacing magnetic swipe access with proximity card access.
- 2. Install DSX card access at the Viasat Engineering Pavilion allowing the building to be locked down and the monitoring of who enters the building and rooms.
- 3. Upgrade the campus video surveillance system to improve utilization of available analytics and increase efficiency in evidence preparation.
- 4. Implement a branded public safety app that provides rapid/mobile access to emergency procedures and important contact information, complements existing safety programs, and creates an additional mass notification modality.
- 5. UPD is partnering with local community colleges, Mira Costa College, and Palomar College, to provide Rape Aggression Defense (R.A.D.) courses for students, faculty, and staff.
- 6. Continued reorganization of the emergency operations center staff through recruitment and training.
- 7. Continued revitalization of the Building Marshal program through training, drills, and supplemental curriculum.
- 8. Installation of Verizon cellular tower for improved cellular service on campus.
- 9. Improve lighting to/from the athletics fields to the Sports Center.

Improving safety at both Temecula locations is an ongoing commitment. <u>CSUSM Temecula</u> has onsite security Monday- Friday from 7 am to 6pm and weekend coverage as needed. See the MSJC TVC <u>campus safety plan</u> for information specific to that location.

# **RECORDS OF ON-CAMPUS CRIME**

# California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact <a href="mailto:clery@csusm.edu">clery@csusm.edu</a>.