



# 2020 - FAS Employee Engagement Survey

## Facilities Development & Management - 50000

2020  
80 respondents  
72% of 111 invited

2019 77 respondents  
82% of 94 invited  
2018 74 respondents  
90% of 82 invited

4.20 mean score for 54 questions (scale 1-5)  
18 questions in the excellent range (4.3 or greater)

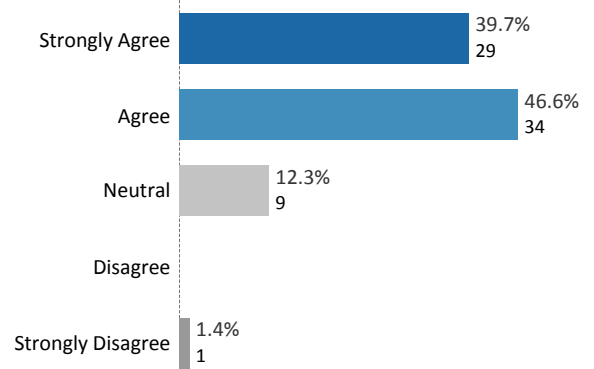
### Influential Strengths

- 2 Valued Member
- 34 Feel Valued
- 15 Improve Services Products
- 31 All Welcomed
- 6 Understand University Mission

### Primary Opportunities

- 3 Leadership Interested in Staff's Ideas
- 9 Career Advancement
- 43 Advancement Opportunities
- 8 Have a Voice
- 27 Better Ways Recognized

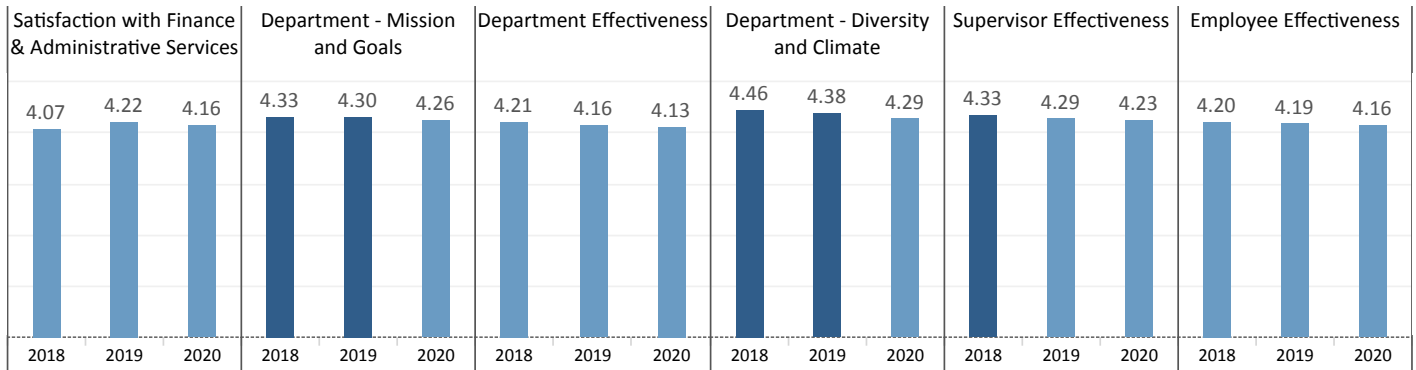
Overall, I am a satisfied FAS employee.



Mean = 4.23, Std Dev = 0.77

### Dimension Mean Score Trending

Below 3.00 - Low | 3.00 to 3.59 - Marginal | 3.60 to 4.29 - Good | 4.30 & above - Excellent



### Employee Net Promoter Score (eNPS)

"Overall, I am a satisfied employee...." by "How likely is it that you would recommend working..."

83 eNPS\*  
84.1% - 1.6%

Below 40 - Low  
40 to 59 - Marginal  
60 to 79 - Good  
80 & above - Excellent

|                    |   | Likelihood to Recommend |   |   |   |   |   |   |   |    |    |    | Total |
|--------------------|---|-------------------------|---|---|---|---|---|---|---|----|----|----|-------|
|                    |   | 0                       | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8  | 9  | 10 |       |
| Satisfied Employee | 5 |                         |   |   |   |   |   |   | 2 | 2  |    | 21 | 25    |
|                    | 4 |                         |   |   |   |   | 2 | 5 | 8 | 5  | 10 | 30 |       |
|                    | 3 |                         |   |   |   | 1 | 1 | 1 | 1 | 3  | 7  |    |       |
|                    | 2 |                         |   |   |   |   |   |   |   |    |    |    |       |
|                    | 1 |                         |   |   | 1 |   |   |   |   |    |    | 1  |       |
| Total              |   |                         |   |   | 1 |   | 1 | 2 | 8 | 11 | 6  | 34 | 63    |

### \*How eNPS Works

Satisfied Promoters score 4-5 on the "Satisfied" item and 7-10 on the "Recommend" item. Dissatisfied Non-Promoters score 1-2 on the "Satisfied" item and 0-4 on the "Recommend" item. Subtract the percentage of Dissatisfied Non-Promoters from the percentage of Satisfied Promoters to calculate eNPS. Passives score 3 on the "Satisfied" item and 5-6 on the "Recommend" item.

### Background

- 
- 
- 
-



# 2020 - FAS Employee Engagement Survey

## Facilities Development & Management - 50000

Below 3.00 - Low | 3.00 to 3.59 - Marginal | 3.60 to 4.29 - Good | 4.30 & above - Excellent

★ Change from 2019 to 2020 is statistically significant (p<0.01)

● Mean score greater than that of Finance and Administrative Services (rounded to two decimal places)

Change from 2019 to 2020  
Arrows indicate change of .09 or greater

↓ 15    ↓ 36    ↑ 1

**Finance and Administrative Services**  
254 Invited (N)  
177 Responded (n)  
70% Response Rate

|   |  | 2018 | 2019 | 2020 |   | 2020 |   |
|---|--|------|------|------|---|------|---|
| Satisfaction with Finance & Administrative Services | 1 Overall Satisfaction                   | 4.18 | 4.29 | 4.23 |   | 4.12 | ● |
|   | 2 Valued Member                          | 4.11 | 4.23 | 4.22 |   | 4.05 | ● |
|   | 3 Leadership Interested in Staff's Ideas |      |      | 4.08 |   | 3.94 | ● |
|   | 4 Faculty Value Contributions            | 4.06 | 4.19 | 4.12 |   | 3.72 | ● |
|   | 5 Staff Value Contributions              | 4.08 | 4.15 | 4.28 | ↑ | 4.09 | ● |
|   | 6 Understand University Mission          | 4.21 | 4.36 | 4.32 |   | 4.24 | ● |
|   | 7 Contributes to FAS Mission             | 4.30 | 4.51 | 4.43 |   | 4.35 | ● |
|   | 8 Have a Voice                           | 3.89 | 4.13 | 4.00 | ↓ | 3.95 | ● |
|   | 9 Career Advancement                     | 3.84 | 3.96 | 3.82 | ↓ | 3.57 | ● |
| Department - Mission and Goals                      | 10 Understand Dept's Mission             | 4.42 | 4.42 | 4.40 |   | 4.41 | ● |
|   | 11 Contributes to Dept's Mission         | 4.49 | 4.49 | 4.51 |   | 4.49 | ● |
|   | 12 Annual Dept Goals                     | 4.36 | 4.31 | 4.18 | ↓ | 4.23 | ● |
|   | 13 Measures Dept Goals                   | 4.22 | 4.14 | 4.07 |   | 4.04 | ● |
|   | 14 Measures Customer Satisfaction        | 4.23 | 4.16 | 4.17 |   | 4.16 | ● |
|   | 15 Improve Services Products             | 4.23 | 4.27 | 4.22 |   | 4.25 | ● |
|   | 16 Adequate Staffing                     | 3.35 | 3.44 | 3.36 |   | 3.15 | ● |
| Department Effectiveness                            | 17 Have Tools                            | 4.30 | 4.27 | 4.36 |   | 4.21 | ● |
|   | 18 Physical Work Environment             | 4.18 | 4.18 | 4.25 |   | 4.21 | ● |
|   | 19 Safe Environment                      | 4.42 | 4.42 | 4.32 | ↓ | 4.37 | ● |
|   | 20 Spirit of Cooperation                 | 4.26 | 4.13 | 4.18 |   | 4.26 | ● |
|   | 21 Ethical Conduct                       | 4.42 | 4.27 | 4.30 |   | 4.43 | ● |
|   | 22 Collaborate with Units Outside        | 4.32 | 4.36 | 4.27 |   | 4.40 | ● |
|   | 23 Perform Responsibilities              | 4.19 | 4.21 | 4.15 |   | 4.28 | ● |
|   | 24 Participate in Decisions              | 4.15 | 4.07 | 4.07 |   | 4.13 | ● |
|   | 25 Balance Work Life                     | 4.53 | 4.38 | 4.30 |   | 4.35 | ● |
|   | 26 Resolves Staff Issues                 | 4.22 | 4.01 | 3.89 | ↓ | 4.08 | ● |
|   | 27 Better Ways Recognized                | 4.17 | 4.16 | 4.10 |   | 4.11 | ● |
| Department - Diversity and Climate                  | 28 Department Diversity Programs         |      |      | 4.22 |   | 4.17 | ● |
|   | 29 All Cultures - Fair                   | 4.45 | 4.44 | 4.25 | ↓ | 4.40 | ● |
|   | 30 Sexual Orientation - Fair             | 4.54 | 4.48 | 4.34 | ↓ | 4.47 | ● |
|   | 31 All Welcomed                          | 4.42 | 4.43 | 4.41 |   | 4.36 | ● |
|   | 32 Support Diversity                     | 4.56 | 4.46 | 4.31 | ↓ | 4.37 | ● |
|   | 33 Treated in a Professional Manner      | 4.42 | 4.30 | 4.29 |   | 4.41 | ● |
|   | 34 Feel Valued                           | 4.34 | 4.19 | 4.21 |   | 4.23 | ● |
| Supervisor Effectiveness                            | 35 Recommends without Fear               | 4.41 | 4.34 | 4.29 |   | 4.42 | ● |
|   | 36 Sufficient Freedom                    | 4.47 | 4.41 | 4.43 |   | 4.46 | ● |
|   | 37 Communicates Essential Info           | 4.32 | 4.22 | 4.05 | ↓ | 4.15 | ● |
|   | 38 Work Assigned Equitably               | 4.18 | 4.03 | 3.89 | ↓ | 3.99 | ● |
|   | 39 Gives Praise for Work                 | 4.37 | 4.29 | 4.21 |   | 4.24 | ● |
|   | 40 Suggestions for Improvement           | 4.26 | 4.18 | 4.19 |   | 4.20 | ● |
|   | 41 Evaluated Fairly                      | 4.26 | 4.29 | 4.20 |   | 4.22 | ● |
|   | 42 Performance Evaluation                | 4.19 | 4.24 | 4.15 | ↓ | 4.10 | ● |
|   | 43 Advancement Opportunities             | 4.24 | 4.21 | 4.11 | ↓ | 3.99 | ● |
|   | 44 Supports Training                     | 4.36 | 4.35 | 4.32 |   | 4.29 | ● |
|   | 45 Treats with Respect                   | 4.49 | 4.42 | 4.44 |   | 4.50 | ● |
| Employee Effectiveness                              | 46 Supportive of Personal Issues         | 4.44 | 4.54 | 4.50 |   | 4.60 | ● |
|   | 47 Appropriate Stress                    | 3.96 | 3.82 | 3.72 | ↓ | 3.58 | ● |
|   | 48 Total Compensation                    | 3.58 | 3.56 | 3.60 |   | 3.37 | ● |
|   | 49 Get Information                       | 4.30 | 4.41 | 4.32 | ↓ | 4.29 | ● |
|   | 50 Good Use of Skills                    | 4.23 | 4.19 | 4.25 |   | 4.15 | ● |
|   | 51 Know How to Use Tools                 | 4.49 | 4.53 | 4.51 |   | 4.49 | ● |
|   | 52 Manage Workload                       | 4.37 | 4.34 | 4.13 | ↓ | 4.06 | ● |
|   | 53 Valuable Training                     | 4.11 | 4.14 | 4.14 |   | 3.97 | ● |
|   | 54 Enjoy Working with Coworkers          | 4.53 | 4.54 | 4.59 |   | 4.49 | ● |



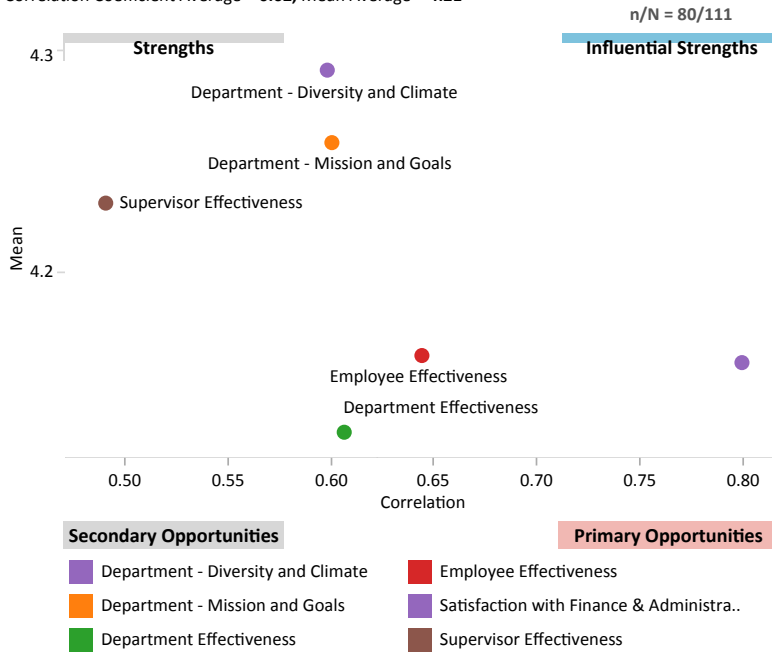
# 2020 - FAS Employee Engagement Survey

## Facilities Development & Management - 50000

ST - Strength | IS - Influential Strength | PO - Primary Opportunity | SO - Secondary Opportunity

### Strengths and Opportunities by Survey Question With Axes at the Average Dimension Mean and Average Dimension by Overall Satisfaction Correlation

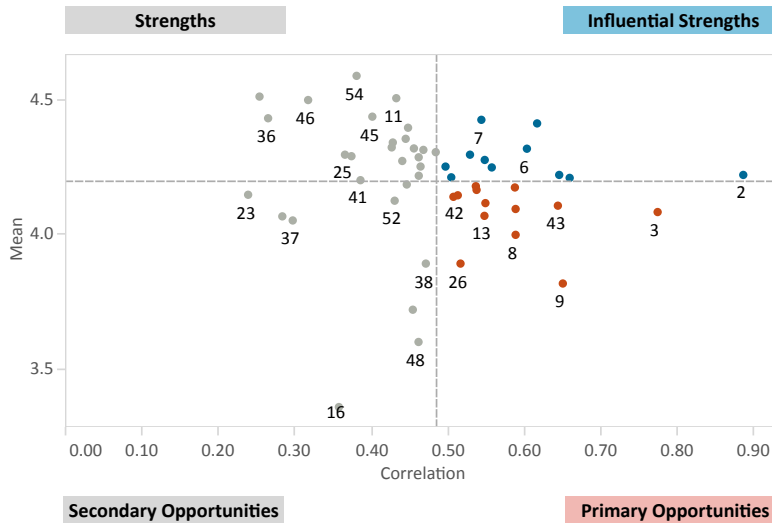
Correlation Coefficient Average = 0.62, Mean Average = 4.21



### Strengths and Opportunities by Survey Question With Axes at the Average Question Mean and Average Question by Overall Satisfaction Correlation

Correlation Coefficient Average = 0.48, Mean Average = 4.20

n/N = 80/ 11



|   |  |
|---|--|
| <b>Strengths</b><br>Higher than average mean score, lower than average correlation. "Keep up the good work" | <b>Influential Strengths</b><br>Higher than average mean score, higher than average correlation "Keep an eye on" |
| <b>Secondary Opps</b><br>Lower than average mean score, lower than average correlation. "Low Priority"      | <b>Primary Opps</b><br>Lower than average mean score, higher than average correlation. "Concentrate Efforts"     |

| Dim | Question                                    | Mean | Corr | Str/Opps |
|-----|---|------|------|----------|
| SAT | Satisfaction with Finance & Administrativ.. | 4.16 | 0.80 | PO       |
| DEP | Department Effectiveness                    | 4.13 | 0.61 | SO       |
| DIV | Department - Diversity and Climate          | 4.29 | 0.60 | ST       |
| EMP | Employee Effectiveness                      | 4.16 | 0.64 | PO       |
| MIS | Department - Mission and Goals              | 4.26 | 0.60 | ST       |
| SUP | Supervisor Effectiveness                    | 4.23 | 0.49 | ST       |
|     |   |      |      |          |
| DIV | 34. Feel Valued                             | 4.21 | 0.66 | IS       |
| SUP | 39. Gives Praise for Work                   | 4.21 | 0.50 | IS       |
| SAT | 2. Valued Member                            | 4.22 | 0.89 | IS       |
| MIS | 15. Improve Services Products               | 4.22 | 0.64 | IS       |
| DEP | 18. Physical Work Environment               | 4.25 | 0.56 | IS       |
| EMP | 50. Good Use of Skills                      | 4.25 | 0.50 | IS       |
| SAT | 5. Staff Value Contributions                | 4.28 | 0.55 | IS       |
| DEP | 21. Ethical Conduct                         | 4.30 | 0.53 | IS       |
| SAT | 6. Understand University Mission            | 4.32 | 0.60 | IS       |
| DIV | 31. All Welcomed                            | 4.41 | 0.62 | IS       |
| SAT | 7. Contributes to FAS Mission               | 4.43 | 0.54 | IS       |
| SAT | 9. Career Advancement                       | 3.82 | 0.65 | PO       |
| DEP | 26. Resolves Staff Issues                   | 3.89 | 0.52 | PO       |
| SAT | 8. Have a Voice                             | 4.00 | 0.59 | PO       |
| MIS | 13. Measures Dept Goals                     | 4.07 | 0.55 | PO       |
| SAT | 3. Leadership Interested in Staff's Ideas   | 4.08 | 0.77 | PO       |
| DEP | 27. Better Ways Recognized                  | 4.10 | 0.59 | PO       |
| SUP | 43. Advancement Opportunities               | 4.11 | 0.64 | PO       |
| SAT | 4. Faculty Value Contributions              | 4.12 | 0.55 | PO       |
| EMP | 53. Valuable Training                       | 4.14 | 0.51 | PO       |
| SUP | 42. Performance Evaluation                  | 4.15 | 0.51 | PO       |
| MIS | 14. Measures Customer Satisfaction          | 4.17 | 0.54 | PO       |
| DEP | 20. Spirit of Cooperation                   | 4.18 | 0.59 | PO       |
| MIS | 12. Annual Dept Goals                       | 4.18 | 0.54 | PO       |
| DEP | 16. Adequate Staffing                       | 3.36 | 0.36 | SO       |
| EMP | 48. Total Compensation                      | 3.60 | 0.46 | SO       |
| EMP | 47. Appropriate Stress                      | 3.72 | 0.45 | SO       |
| SUP | 38. Work Assigned Equitably                 | 3.89 | 0.47 | SO       |
| SUP | 37. Communicates Essential Info             | 4.05 | 0.30 | SO       |
| DEP | 24. Participate in Decisions                | 4.07 | 0.28 | SO       |
| EMP | 52. Manage Workload                         | 4.13 | 0.43 | SO       |
| DEP | 23. Perform Responsibilities                | 4.15 | 0.24 | SO       |
| SUP | 40. Suggestions for Improvement             | 4.19 | 0.45 | SO       |
| SUP | 41. Evaluated Fairly                        | 4.20 | 0.38 | ST       |
| DIV | 28. Department Diversity Programs           | 4.22 | 0.46 | ST       |
| DIV | 29. All Cultures - Fair                     | 4.25 | 0.46 | ST       |
| DEP | 22. Collaborate with Units Outside          | 4.27 | 0.44 | ST       |
| DIV | 33. Treated in a Professional Manner        | 4.29 | 0.46 | ST       |
| SUP | 35. Recommends without Fear                 | 4.29 | 0.37 | ST       |
| DEP | 25. Balance Work Life                       | 4.30 | 0.36 | ST       |
| DIV | 32. Support Diversity                       | 4.31 | 0.48 | ST       |
| DEP | 19. Safe Environment                        | 4.32 | 0.47 | ST       |
| EMP | 49. Get Information                         | 4.32 | 0.45 | ST       |
| SUP | 44. Supports Training                       | 4.32 | 0.43 | ST       |
| DIV | 30. Sexual Orientation - Fair               | 4.34 | 0.43 | ST       |
| DEP | 17. Have Tools                              | 4.36 | 0.44 | ST       |
| MIS | 10. Understand Dept's Mission               | 4.40 | 0.45 | ST       |
| SUP | 36. Sufficient Freedom                      | 4.43 | 0.26 | ST       |
| SUP | 45. Treats with Respect                     | 4.44 | 0.40 | ST       |
| SUP | 46. Supportive of Personal Issues           | 4.50 | 0.32 | ST       |
| MIS | 11. Contributes to Dept's Mission           | 4.51 | 0.43 | ST       |
| EMP | 51. Know How to Use Tools                   | 4.51 | 0.25 | ST       |
| EMP | 54. Enjoy Working with Coworkers            | 4.59 | 0.38 | ST       |



# 2020 - FAS Employee Engagement Survey

## Facilities Development & Management - 50000

Please indicate to what extent you agree or disagree with the following statements. Select 'N/A' if it is not applicable or you do not know.

Strongly Agree
Agree
Neutral
Disagree
Strongly Disagree
N/A

|   |                                | Strongly Agree  | Agree                                 | Neutral | Disagree | Strongly Disagree | N/A |
|---|--------------------------------|---|---------------------------------------|---------|----------|-------------------|-----|
|   | 1                              | Overall, I am a satisfied FAS employee.   |                                       |         |          |                   |     |
| Satisfaction with Finance & Administrative Services | 2                              | I feel valued as a member of FAS.   |                                       |         |          |                   |     |
|   | 3                              | Senior leadership in FAS are genuinely interested in hearing the ideas and opinions of staff members.                   |                                       |         |          |                   |     |
|   | 4                              | Faculty members at CSUSM value my contributions.  |                                       |         |          |                   |     |
|   | 5                              | Staff members at CSUSM value my contributions.  |                                       |         |          |                   |     |
|   | 6                              | I understand the FAS mission.   |                                       |         |          |                   |     |
|   | 7                              | I understand how my job performance positively contributes to the FAS mission.  |                                       |         |          |                   |     |
|   | 8                              | I feel I have a voice to provide ideas and suggestions on how to improve FAS.   |                                       |         |          |                   |     |
|   | 9                              | I am satisfied with my opportunities for career advancement at CSUSM.   |                                       |         |          |                   |     |
|   | Department - Mission and Goals | 10  | I understand my department's mission. |         |          |                   |     |
| 11  |                                | I understand how my job performance positively contributes to my department's mission.                                  |                                       |         |          |                   |     |
| 12  |                                | My department establishes annual departmental performance goals.  |                                       |         |          |                   |     |
| 13  |                                | My department routinely measures departmental performance goal achievements.  |                                       |         |          |                   |     |
| 14  |                                | My department routinely measures customer satisfaction with services and products delivered.                            |                                       |         |          |                   |     |
| Department Effectiveness                            | 15                             | My department routinely takes action to improve services and products based on customer feedback.                       |                                       |         |          |                   |     |
|   | 16                             | My department has adequate staffing to handle our workload.   |                                       |         |          |                   |     |
|   | 17                             | I have the tools (i.e., equipment and technology) needed to perform my work.  |                                       |         |          |                   |     |
|   | 18                             | My physical work environment (e.g., office, cubicle) is adequate for the job that I do.                                 |                                       |         |          |                   |     |
|   | 19                             | I feel physically safe in my work environment.  |                                       |         |          |                   |     |
|   | 20                             | There is a spirit of cooperation within my department.  |                                       |         |          |                   |     |
|   | 21                             | Most people in my department conduct themselves in an ethical manner.   |                                       |         |          |                   |     |
|   | 22                             | People in my department are encouraged to work collaboratively with departments outside of my immediate area.           |                                       |         |          |                   |     |
|   | 23                             | Most people in my department perform their responsibilities.  |                                       |         |          |                   |     |
|   | 24                             | I have the opportunity to participate in making decisions that affect my work.  |                                       |         |          |                   |     |
| Department - Diversity and Climate                  | 25                             | My department creates a flexible environment that allows me to balance my work and personal life.                       |                                       |         |          |                   |     |
|   | 26                             | My department effectively resolves staff-related issues (i.e., staff work interactions).                                |                                       |         |          |                   |     |
|   | 27                             | People in my department are recognized for finding better ways of doing things.   |                                       |         |          |                   |     |
|   | 28                             | I am satisfied with the diversity related initiatives and efforts within my department.                                 |                                       |         |          |                   |     |
|   | 29                             | People of all ethnic groups, cultures, and backgrounds are treated fairly in my department.                             |                                       |         |          |                   |     |
|   | 30                             | People of all sexual orientations are treated fairly in my department.  |                                       |         |          |                   |     |
|   | 31                             | FAS promotes a work environment where all people are welcomed.  |                                       |         |          |                   |     |
| Supervisor Effectiveness                            | 32                             | My department actively supports a diverse work environment.   |                                       |         |          |                   |     |
|   | 33                             | My department provides an environment where everyone is treated in a professional manner.                               |                                       |         |          |                   |     |
|   | 34                             | I feel valued by my department.   |                                       |         |          |                   |     |
|   | 35                             | I can make recommendations to my supervisor without fear of negative consequences.                                      |                                       |         |          |                   |     |
|   | 36                             | I have sufficient freedom to decide how to best perform my work.  |                                       |         |          |                   |     |
|   | 37                             | My supervisor communicates essential information on a timely basis.   |                                       |         |          |                   |     |
|   | 38                             | Work is assigned equitably in my department.  |                                       |         |          |                   |     |
|   | 39                             | My supervisor gives me praise for my work.  |                                       |         |          |                   |     |
|   | 40                             | My supervisor gives me useful suggestions for improvement.  |                                       |         |          |                   |     |
|   | 41                             | My performance is evaluated fairly.   |                                       |         |          |                   |     |
| Employee Effectiveness                              | 42                             | My last performance evaluation provided me with information I could use to improve my performance.                      |                                       |         |          |                   |     |
|   | 43                             | My supervisor gives me opportunities that support my career advancement.  |                                       |         |          |                   |     |
|   | 44                             | My supervisor actively supports my participation in training and education programs related to my job responsibilities. |                                       |         |          |                   |     |
|   | 45                             | My supervisor treats me with respect.   |                                       |         |          |                   |     |
|   | 46                             | My supervisor is supportive when personal issues arise.   |                                       |         |          |                   |     |
|   | 47                             | I feel that the amount of stress associated with my job is appropriate for my position.                                 |                                       |         |          |                   |     |
|   | 48                             | I am satisfied with my total compensation, including salary and benefits.   |                                       |         |          |                   |     |
| eNPS  | 49                             | I know how to get the information I need to be effective in my job.   |                                       |         |          |                   |     |
|   | 50                             | My job makes good use of my skills and abilities.   |                                       |         |          |                   |     |
|   | 51                             | I know how to use the tools that I have (i.e., equipment and technology) to do my work.                                 |                                       |         |          |                   |     |
|   | 52                             | I am able to manage my work load effectively.   |                                       |         |          |                   |     |
|   | 53                             | The training that I receive at CSUSM is valuable for improving my job performance.                                      |                                       |         |          |                   |     |
|   | 54                             | I enjoy working with my coworkers.  |                                       |         |          |                   |     |
|   | 55                             | How likely is it that you would recommend working in the Finance & Administrative Services (FAS) Division?              |                                       |         |          |                   |     |



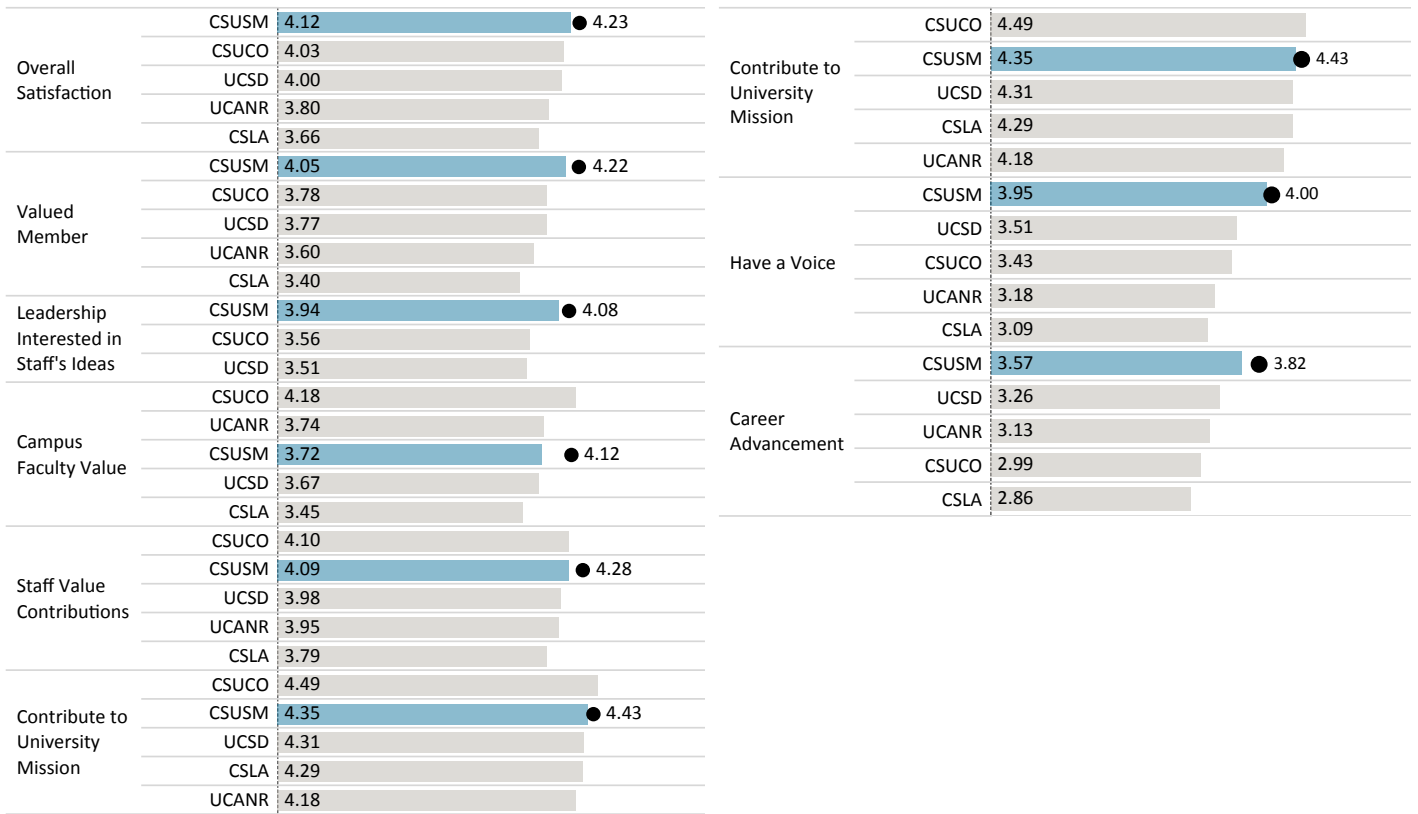
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Satisfaction with Finance & Administrative Services

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs



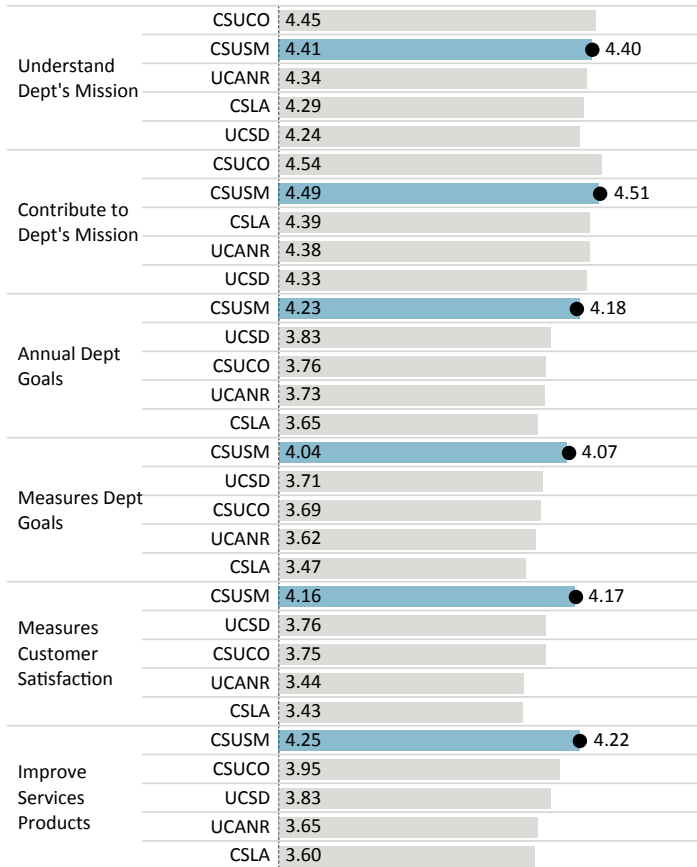
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Department - Mission and Goals

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000 Department - Mission and Goals



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs



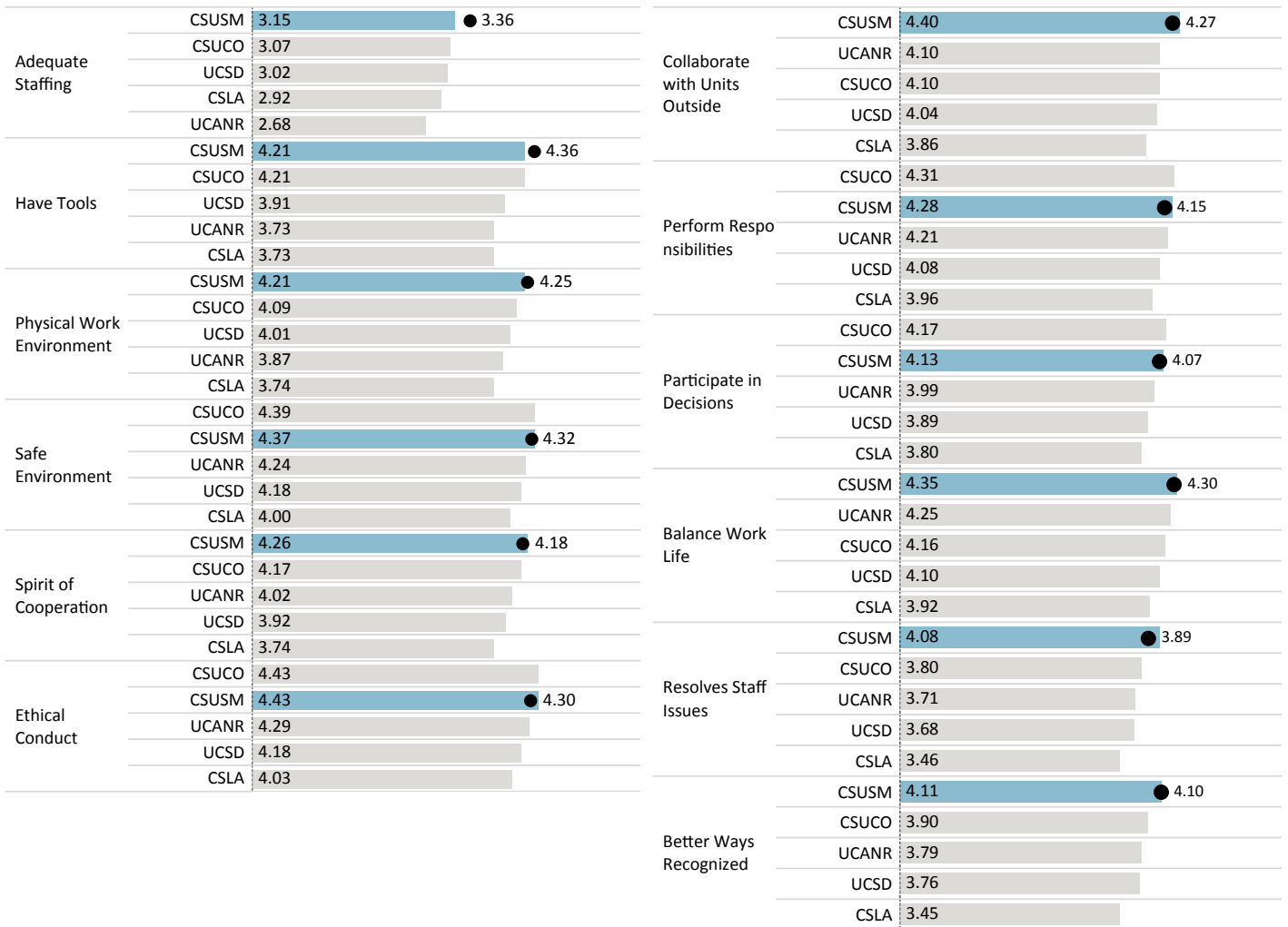
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Department Effectiveness

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000 Department Effectiveness



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs



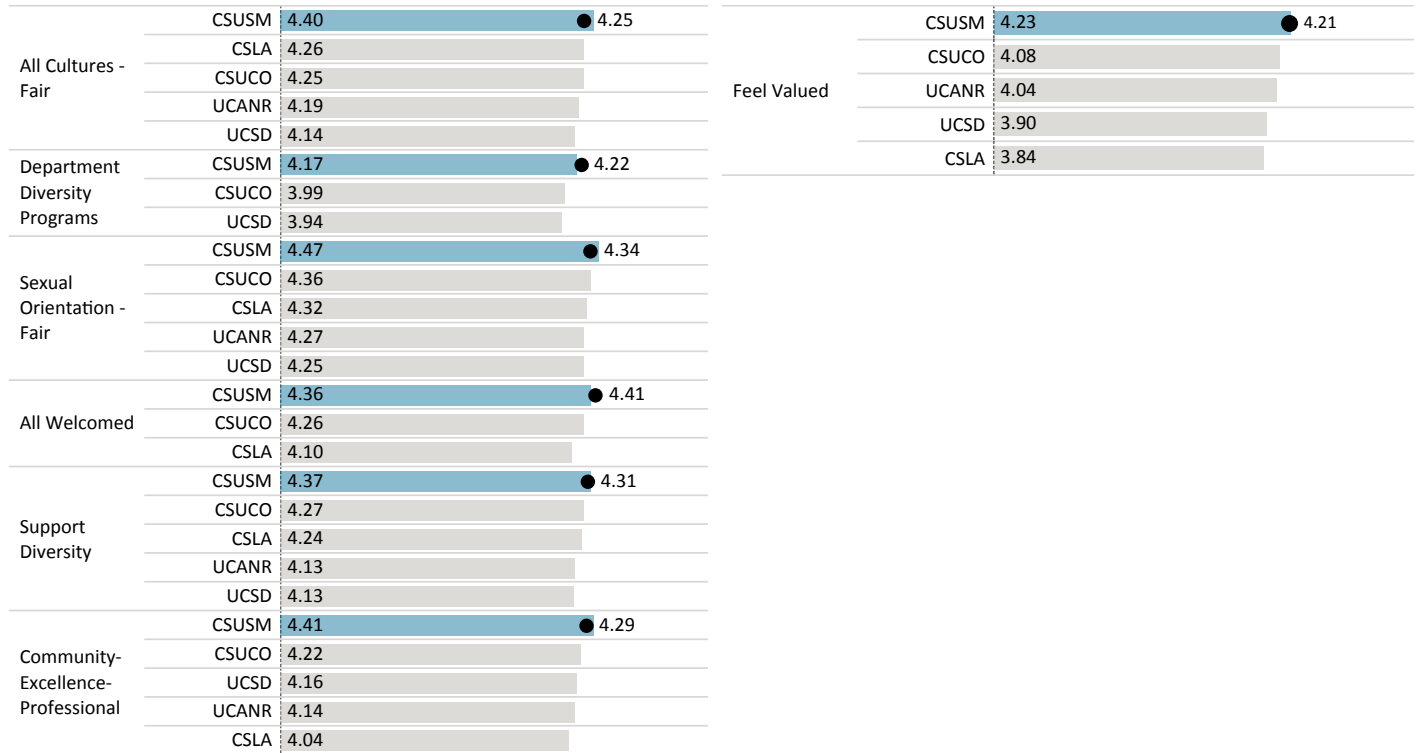
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Department - Diversity and Climate

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000 Department - Diversity and Climate



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs





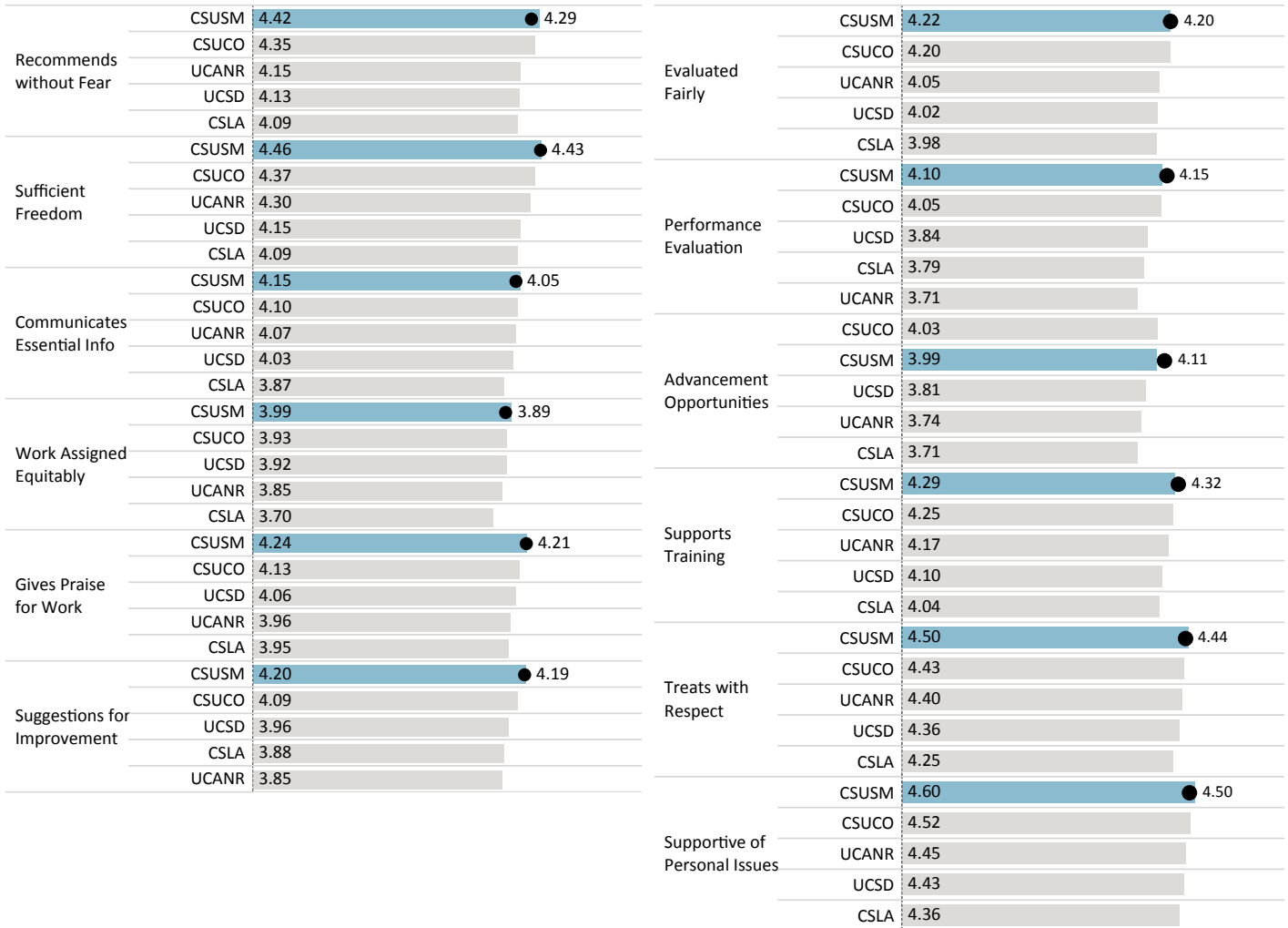
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Supervisor Effectiveness

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs



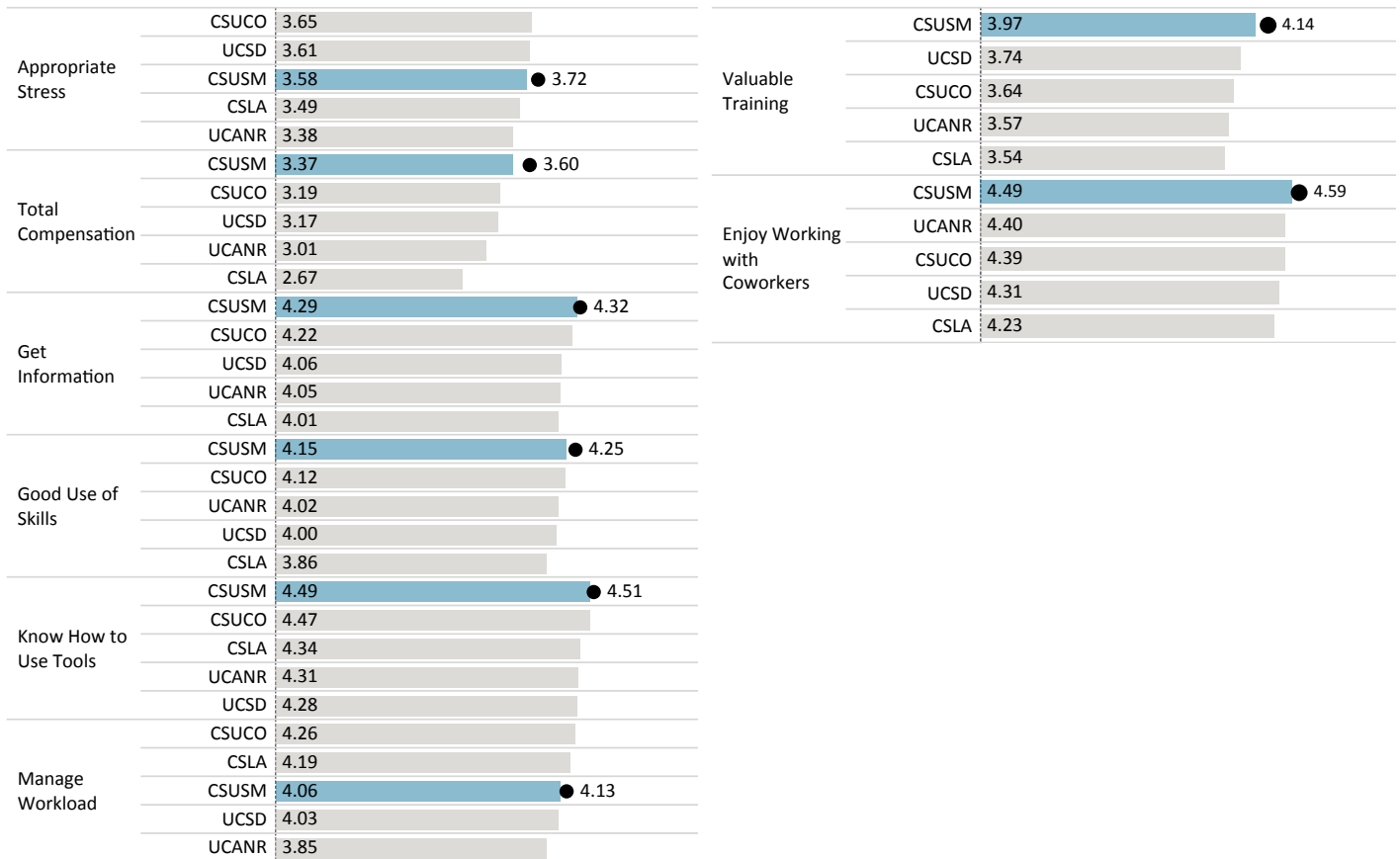
## 2020 - FAS Employee Engagement Survey

### Comparison of Facilities Development & Management - 50000 to other Universities Overall

#### Employee Effectiveness

Reading this visualization: Your department/unit's mean scores (black dots) are displayed with the overall means of CSUSM (blue bars) and other participating universities (see list on the bottom of page).

#### Facilities Development & Management - 50000 Employee Effectiveness



UC ANR (UC Division of Agriculture & Natural Resources) - Agricultural Experiment Station & UC Cooperative Extension

CSU San Marcos (FAS CSUSM) - Finance & Administrative Services

CSU Chancellor's Office (CSUCO) - Academic & Student Affairs

CAL State LA (CSLA) - President, Provost & VP for Academic Affairs, VP for Admin & CFO, CIO & AVP ITS, VP for Student Life, VP for University Advancement, Auxiliaries

UC San Diego (UCSD) - Academic Affairs, Marine Sciences, Health Sciences, CFO, Student Affairs, Resource Management & Planning, Advancement, Chancellor's Unit, EDI, Research Affairs