**[Email](https://www.csusm.edu/iits/facts-stats/index.html)**

* IITS Supports over 4,342 email mailboxes with a total storage of about 19.4 TB of data.
* The campus community primarily uses Microsoft Office 365 Outlook to manage their emails.
* Campus faculty and staff read 8.1 million email messages during the Fall 2019 semester for an average of 62 emails per person per business day.

### [Campus Servers and Storage](https://www.csusm.edu/iits/facts-stats/index.html)

* IITS administers 402 servers for the university, almost all of which run virtually, either in the campus datacenter or in the cloud.
* IITS provides more half a petabyte of on-campus storage and more than one petabyte of cloud storage for the university to use.

[**Campus Wi-Fi Statistics**](https://www.csusm.edu/iits/facts-stats/index.html)

* During the first two months of 2020 IITS replaced 450 wireless access points with the latest models.

Network usage trends:

* Top Applications Used**-**The trend continues to be that Netflix is the top application utilized by the campus community, followed by Instagram, YouTube, and Snapchat.
* iPhone or Android?**-**38% of all devices that connect to the CSUSM network are iPhones.  Android OS represents less than 15% of connected devices.
* Network Usage Statistics for 2019**-**These network usage statistics are similar to last year:
  + Total inboundnetwork traffic was 2,932 TB and total outbound was 475 TB.
  + The most popular indoor spot on campus to connect to the WiFi is the Kellogg Library, followed by Markstein Hall and USU.
  + For outdoor wireless usage, the most used area for outdoor WiFi connections is the USU rooftop patio, followed by the USU amphitheater and Kellogg Plaza.

### [Campus Phone System](https://www.csusm.edu/iits/facts-stats/index.html)

* IITS serves the campus community providing office phones, voicemail, fax lines, modem lines, mobile devices, conference services, classroom phones, and operator services.
* IITS services:
  + 2039 campus telephone extensions
  + 325 cell phones