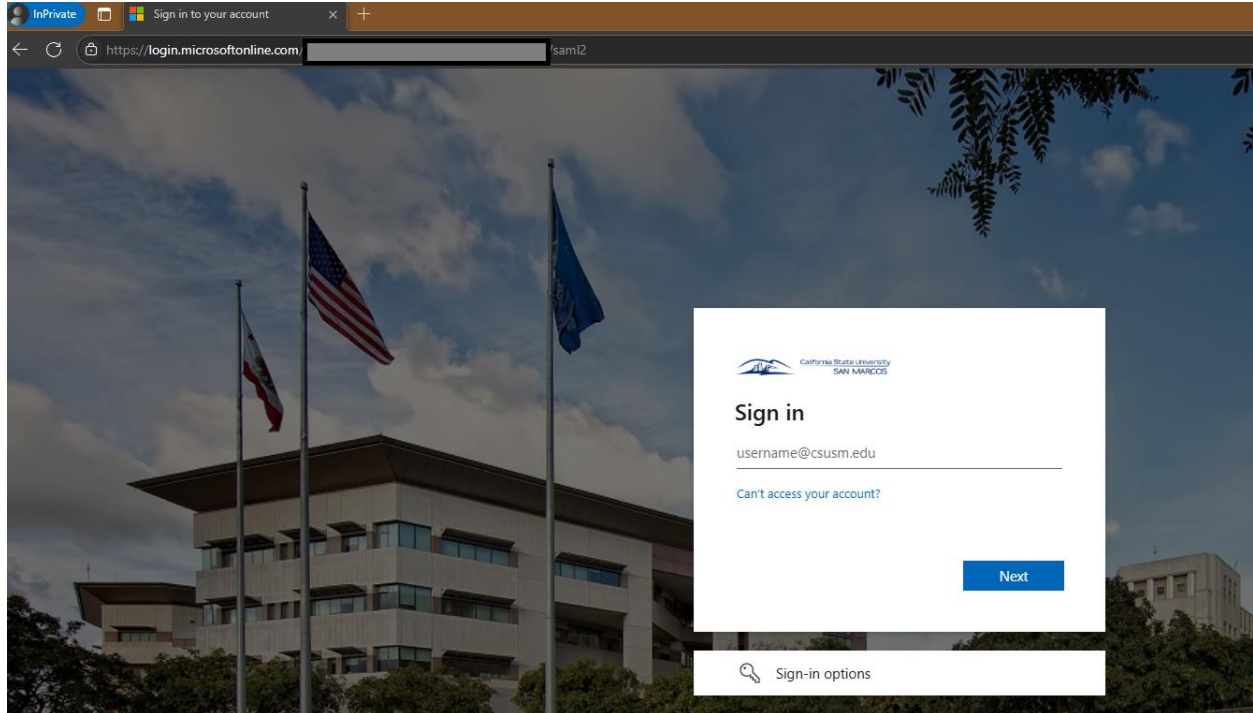


Using the full version requires having the Citrix Workspace app installed.

Log into <https://cougarapps.csusm.edu>

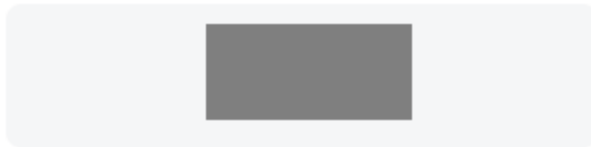


After entering your username & password, you will do MFA (DUO)



Enter code in Duo Mobile

Verify it's you by entering this verification code
in the Duo Mobile app...



Sent to [redacted]



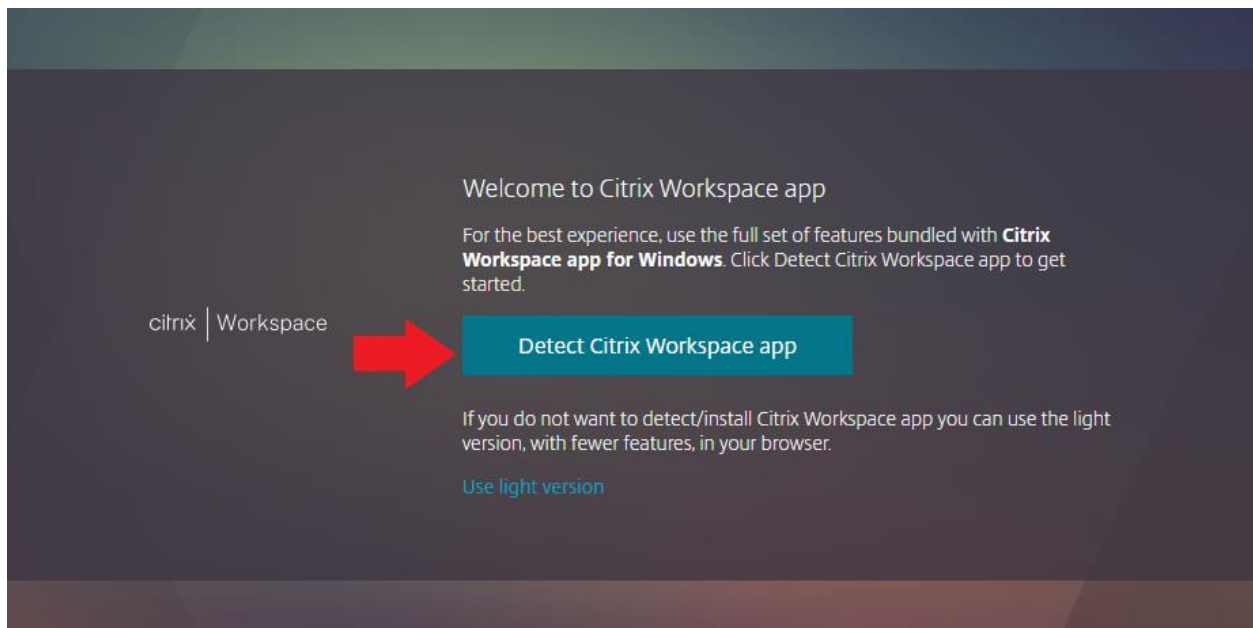
Waiting for approval...

[Other options](#)

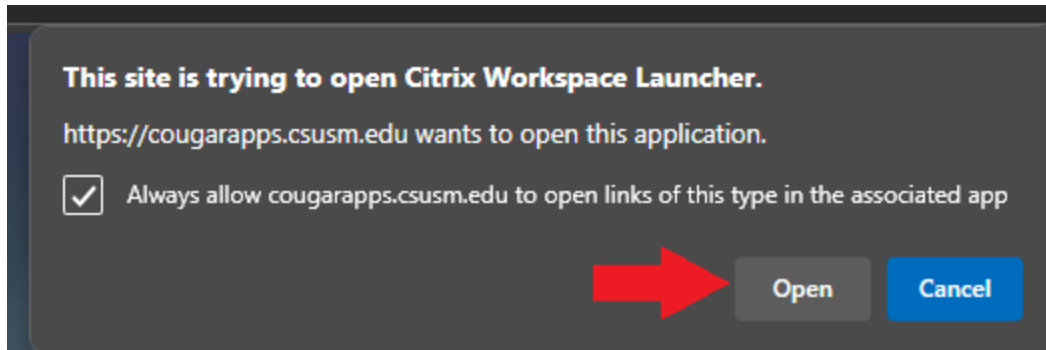
[Need help?](#)

Secured by Duo

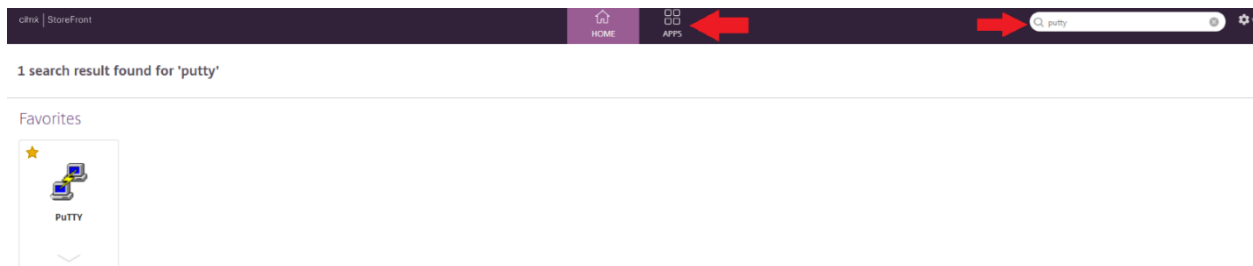
Click Detect Citrix Workspace App



Check Always allow cougarapps.csusm.edu to open links of this type and then click Open

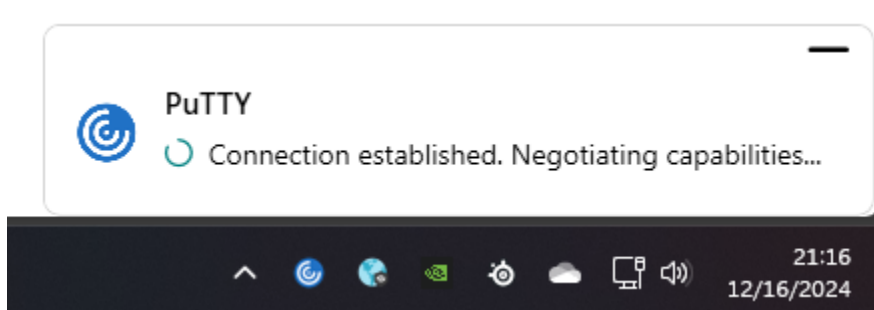


Either search for your app in the top right-hand corner, or click the apps tab



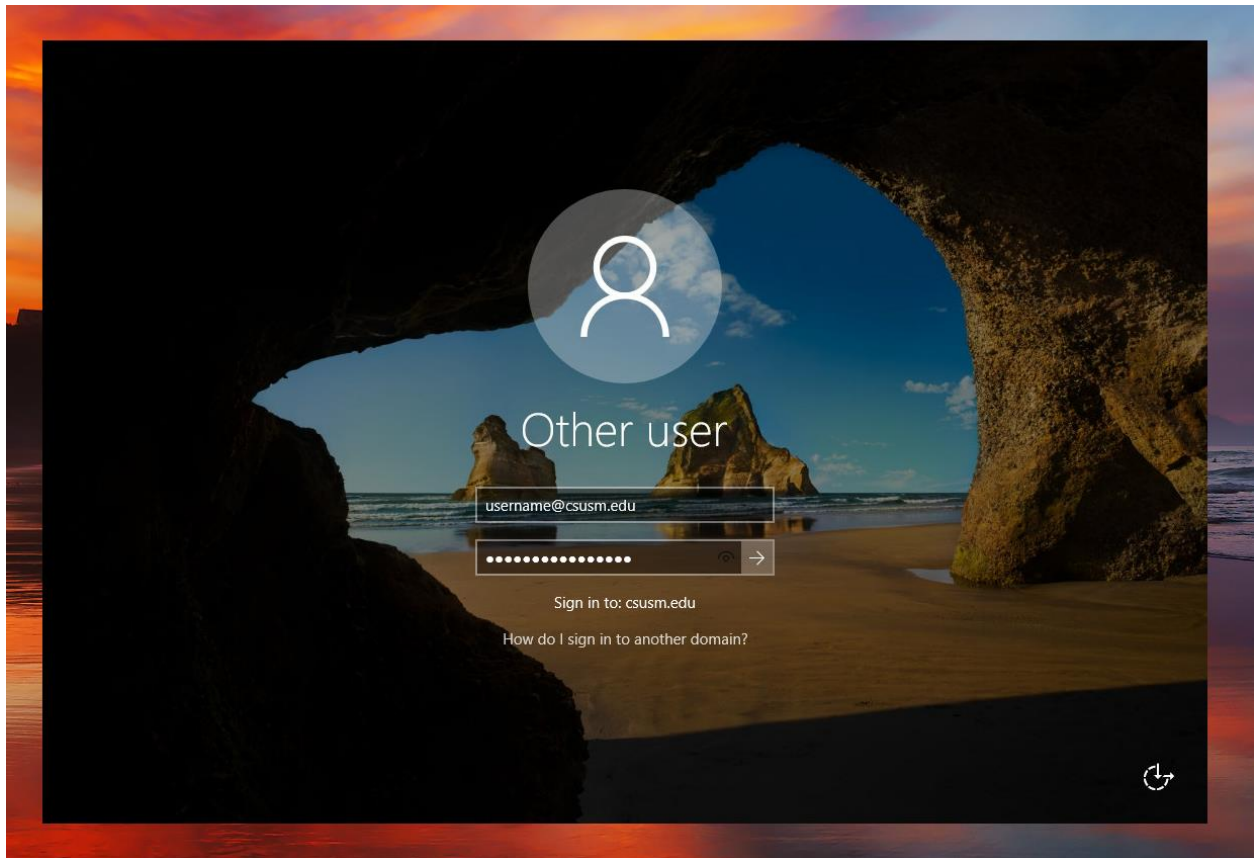
You may get prompted for device access

You'll see this in the bottom right-hand corner of your screen

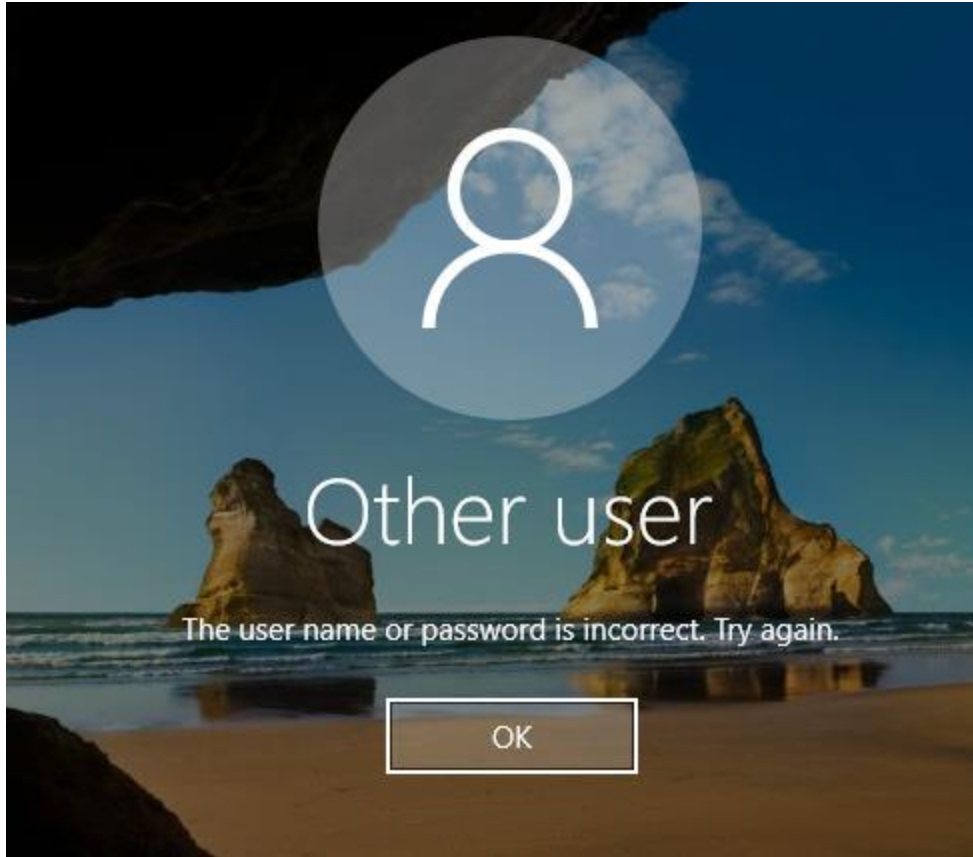


Enter your full username@csusm.edu and password one more time. This is you signing into the application server. You must specify @csusm.edu at the end of your username.

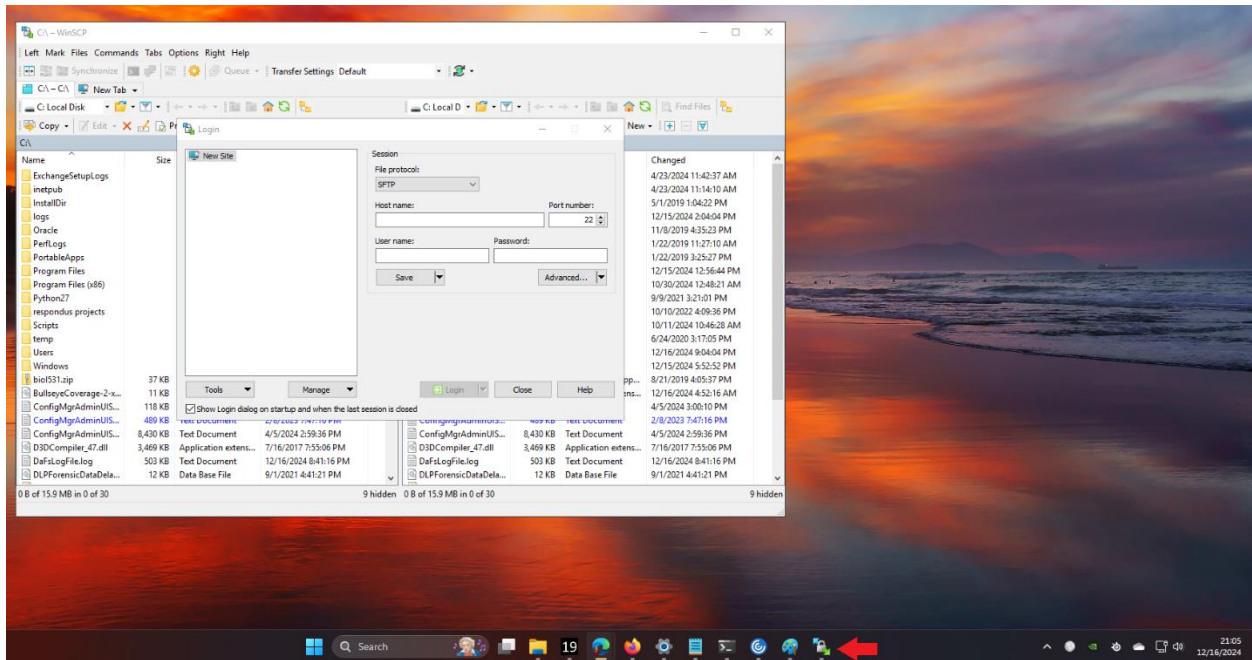
If you are on a campus computer this step will be skipped



If you get this error message, make sure you included @csusm.edu at the end of your username

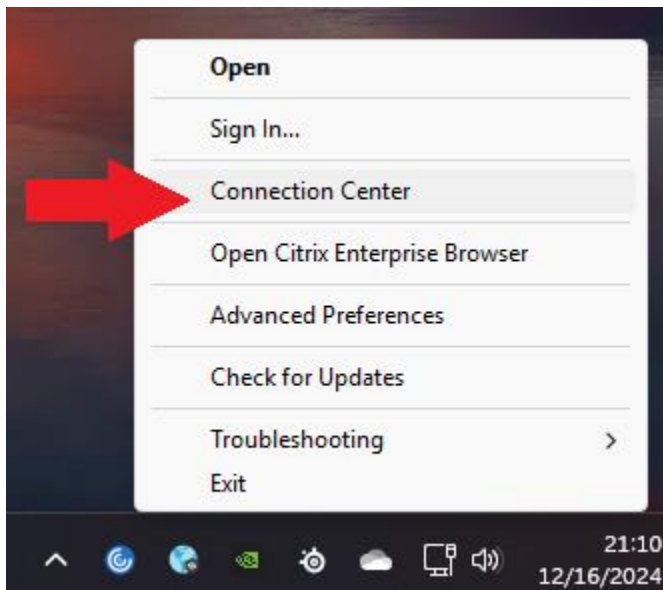


Once the application loads you will see it's icon on your task bar. If you were using the light version, the application would have loaded in a browser tab.



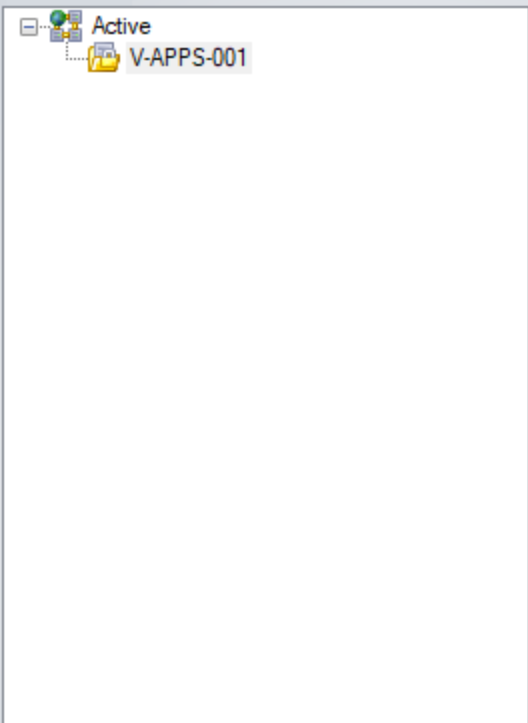
If you need to sign out of the application fully (rather than just disconnect) you can:

Right-click the citrix workspace icon in your task tray, and select Connection Center:



Click the server to log off from and then select log off.

Connections



Active
V-APPS-001

Session

Disconnect

Full Screen

Log Off

Preferences

Devices

Properties

Application

Terminate

1 Server used, 0 Remote Applications

Close