Search in Windows for “Citrix Workspace” and click it to launch

If it’s your first time signing in, enter server address:
https://cougarapps.csusm.edu

Add Account

Enter your work email or server address provided by your IT department:

https://cougarapps.csusm.edu

Add Close
Enter your username and password to log into the Citrix Workspace

Your phone will be sent a DUO push. If you don’t see it, open the DUO app on your phone and Approve the login
Once you see your name in the top right-hand corner of the Workspace window, you are signed in and can launch apps by clicking on them.