<table>
<thead>
<tr>
<th>Browser</th>
<th>Issue</th>
</tr>
</thead>
</table>
| General Issues Affecting Multiple Browsers | Certain PeopleTools features (for example, the Back button, charts, menu breadcrumbs, and others) do not function properly in a private browsing session.  
**Work-Around**  
To enable full PeopleTools functionality, disable private browsing in the browser. |
| General Issues Affecting Multiple Browsers | After an upgrade, users might encounter anomalies with the display of fonts and certain images, such as the menu icon.  
**Work-Around**  
To clear the browser cache:  
1. Sign out of your PeopleSoft application.  
2. Empty the browser cache.  
3. Close any open instances of your browser.  
4. Open a new instance of your browser.  
5. Sign in to your PeopleSoft application. |
| General Issues Affecting Multiple Browsers | When accessing certain external URLs, the browser displays no content, or alternatively, a security error message.  
To prevent "clickjacking" by malicious, third-party websites, certain website owners use the X-Frame-Options header to prevent their website content from being opened within a frame. If your PeopleSoft site attempts to open external content (external URLs) within the target content area of the page or with the related content frame, you may encounter this situation.  
Whether an error message is displayed or no content is displayed is dependent on the browser and version used and how it handles the X-Frame-Options header.  
**Work-Around**  
Open the external website content in a new browser window. |