

IT Strategic Plan - Big 8 Ideas

Division or Area	ASI Meeting
Date	01-77-18
Number of Participants	45 attendees

Summary of Keywords:

- **Kellogg 2000** – PODS in the library was a good idea. However, find tools that help student study more efficiently instead of spending money on things that flash.
- Create a campus map like GPS for just our campus and buildings
- Smartboards would be helpful instead of the projectors.
- CALM has been a great help to many students. Expanding this to more classes would be helpful.
- Make Paw Print Mobile ready.
- Parking camera access like the coffee cart, which parking spots are open
- Touch to call directory
- Use Poll Everywhere from the app. And show RSVP links for ASI events.
- Add interactive elements to the app with surveys, Daily info, as tabs.

New Trends Identified:

- No new trends were identified.

Action Items / Concerns:

- GPS safety functionality - Safety check – the ability to contact Police or Emergency Services. Campus emergency tab.

Common Themes - ideas noted by trend and primary theme

Personalization <ul style="list-style-type: none"> • Notification of all books needed for the upcoming classes and if they are available in the bookstore inventory. 	Non-Traditional Support <ul style="list-style-type: none"> • Support services should cover the fast diversity of students on campus. 	Technology Enhanced Class <ul style="list-style-type: none"> • PODS in the library was a good idea. • Allow students to hook credit cards up to the Paw Print system • find tools that help student study more efficiently instead of spending money on things that flash.
OER <ul style="list-style-type: none"> • CALM has been a great help to many students. 	Unified Communications <ul style="list-style-type: none"> • Optimize communications opportunities. • Touch to call directory 	Online Learning Experiences <ul style="list-style-type: none"> • Implement better word processing interfaces for online turn-it-in.

<ul style="list-style-type: none"> Expanding this to more classes would be helpful. 		
<p>Hybrid and Cloud Computing</p> <ul style="list-style-type: none"> Expand on the Adobe cloud suite for more options. 	<p>Security and Privacy</p> <ul style="list-style-type: none"> Re-evaluate anti0virus options. Files are lost recently. 	<p>Data Analysis and Analytics</p> <ul style="list-style-type: none"> Share data monthly in an online newsletter.
<p>Mobile First</p> <ul style="list-style-type: none"> Needs multiple languages and adapt to visually impaired. Safety check – the ability to contact Police or Emergency Services Connect to Cougar Care Network. App that shows offsite resources for students (food bank, healthcare, language services, partners of CSUSM) Calendar of upcoming events both internal to CSU and CSUSM. Should not have to login to CC each time grades are accessed. Need push notification announcements grades, events, professor communications. Create a campus map like GPS for just our campus and buildings Pay for parking tickets in the app. Stress Link – open a tab that lets students know where they can sleep or relax. Make Paw Print Mobile ready. Parking camera access like the coffee cart, which spots are open. 	<p>Digitalization</p> <ul style="list-style-type: none"> How can we keep the population of students without phones from falling behind? 	<p>IT Training</p> <ul style="list-style-type: none"> Students would like to have instructions on programs that are required for their class. More instruction on programs like Excel. Find a way for training to be cost effective for students. Offer more workshops and opportunities to learn about new technology. Need more internship programs

<ul style="list-style-type: none"> • Setup and Pay through the app for food. • Use Poll Everywhere from the app. And show • RSVP links for ASI events. • Notify students of upcoming events and training, career events • Add interactive elements to the app with surveys, Daily info, as tabs. 		
<p>Next Gen LMS</p> <ul style="list-style-type: none"> • Be able to get notifications when grades are posted. • More videos of lectures. It is difficult to take notes and listen at the same time. • Simulation is a great idea for upper division courses so the content stays relevant. • Add Math homework ability so additional logins and passwords are not required to outside systems. 	<p>Customer Service</p> <ul style="list-style-type: none"> • Projectors in Academic Hall have been glitch during classes. • Cougar Apps lags. Having the SW on the machine is easier. • Student services should be more personalized. • Provide more information about SW that is free to students, many are still unaware of Adobe or Office. • Better Counselling and advising access to appointments system • Outreach to Temecula campus – try to keep them more connected. User resources wisely there and get notifications of events that are in Temecula. 	<p>Technology Enhanced Classrooms</p> <ul style="list-style-type: none"> • Smartboards would be helpful instead of the projectors. • Some sort of desktop screen in classrooms for each seat.