

IT Strategic Plan - Big 8 Ideas

Division or Area	Academic Affairs, Academic Resources, Faculty Affairs and Extended Learning
Date	01-19-2018
Number of Participants	6 attendees (Admin/Staff)

Summary of BIG Ideas/Themes/Keywords:

In person training, resources, support collaboration

Common Themes - ideas noted by trend and primary theme

<p>Digitalization</p> <ul style="list-style-type: none"> • Provide good, easy to implement ways to do this. Make sure those ways are advertised and explained. • When ushering in new online forms (like hospitality forms) they need to be vetted by more users so that when implemented they are ready to go. People will accept the new process if it works properly 	<p>Focus on Customer Service (Communications)</p> <ul style="list-style-type: none"> • Need to find ways to know what going on and collaborate inter-campus staff. If we don't know new technology exists or how to use it we aren't going to. • Face to face help is still important when introducing new technology. The face to face makes me want to try harder & gives me encouragement not to give up. 	<p>Technology Enhanced Classrooms</p> <ul style="list-style-type: none"> • We only have one active learning room and our video-conference isn't well used because it is locked and needs approval to use it. Have technology we aren't using in some cases and other like AL that we don't have enough of.
<p>Data Analysis & Decision Making</p> <ul style="list-style-type: none"> • Implement Sales Force! 		