

IT Strategic Plan - Big 8 Ideas

Division or Area	College of Humanities, Arts, Behavior & Social Science
Date	02-06-2018
Number of Participants	20 attendees

Summary of BIG Ideas/Themes/Keywords:

- **Technology Enhanced Classrooms** – Make a room like the HUB;
 - **Need to update lab equipment! Please prioritize labs to be refreshed**
- **Customer Service** - GIS use on campus needs Citrix support contact
- **Next Generation LMS** – Make it like those used at private online universities
- **Next Generation LMS** – Equal Access for all students
- **Mobile First Perspective** – Easier access to materials in the cloud vs local
- **Mobile First Perspective** – Beacons needed for the Anthropology garden
- **Digitalization** – Reduce or coordinate the different platforms (OnBase, Docusign, Curriculog, Aculog, Filemaker)
- **Unified Communications** – Each web author updates and the sites are not coordinated so CSUSM becomes fragmented.
- **Online Experiences** – Integrated communications plan through tailored websites (intranet for colleges)
- **VR** – Simulate across classes and universities

Concerns

- **Need equal Access for all students! Find ways to increase equity in learning.**
- The culture of distraction is a concern - The decline of focused, deep concentration. Create a space that is technology FREE.
- **Machine Learning** – Concern with surveillance
- **Next Generation LMS** – what will the process be to constantly deal with emerging new SW and platforms?
- The student experience should not suffer because the lecturers are less fully supported.
- As the rest of the world surges ahead with technology we cannot fall behind!

Common Themes - ideas noted by trend and primary theme

Technology Enhanced Offices/Mtg Spaces/Classrooms	Focus on Customer Service	Unified Communications
<ul style="list-style-type: none"> • On click in Moodle and students could access Internatinal TV channels • Tools in the LMS that fit specific disciplines • Lab computers need focus on ensuring SW/HW are compatible • Lecturers need access to computers and office printers • Prepare for 4K convergence 	<ul style="list-style-type: none"> • LAB computers need to be refreshed. All labs! • GIS needs tailored support • BYOD is not working for GIS sw and mapping • GIS use on campus needs Citrix support contact • Compatibility needs should be foreseen for ArcGIS sw • Blue ray steaming needs to be easier; lost videos! 	<ul style="list-style-type: none"> • Easily forward office phone to the cell phone • Each web author updates and the sites are not coordinated so CSUSM becomes fragmented. • Put information in one time, connect it across the board

<ul style="list-style-type: none"> • Turn off the Internet option in classrooms • Make a room like the HUB • Need to update lab equipment! • Refresh for labs is for a unified opportunity • Please prioritize labs • Please keep fac/staff computers current so they have up-to-date technology 	<ul style="list-style-type: none"> • The student experience should not suffer because the lecturers are less fully supported. • Customize student equipment checkout 	<p>Mobile First Perspective</p> <ul style="list-style-type: none"> • Easier access to materials in the cloud vs local <p>Beacons needed for the Anthropology garden</p>
<p>Online Experiences</p> <ul style="list-style-type: none"> • Integration communications plan through tailored websites (intranet for colleges) • Comprehensive career center for searching for jobs, templates for resume 	<p>Digitalization</p> <ul style="list-style-type: none"> • Reduce or coordinate the different platforms (OnBase, Docusign, Curriculog, Aculog, Filemaker) • Need online student course evaluations (sustainability and efficiency) • Can we integrate our current systems so they talk to each other? • TT faculty, RTP automation, Archive system – reduce timeline with digital paperwork 	<p>Security / Privacy</p> <ul style="list-style-type: none"> • Sensative data needs secure storage both 3rd party SaaS and local. Sketchpad example <p>Machine Learning</p> <ul style="list-style-type: none"> • Concern with surveillance
<p>Virtual Reality</p> <ul style="list-style-type: none"> • Learn by playing is effective with very digital aware students • Simulations are used effectively in language classes Simulate across classes and universities 	<p>Next Generation LMS</p> <ul style="list-style-type: none"> • Integration between locations - home office and mobile • Integration across iPads for students and faculty classwork • Link Publisher to LMS • Make it like those used at private online universities • Equal Access for all students • (concern) what will the process be to constantly deal with emerging new SW and platforms? 	<p>Personalization</p> <ul style="list-style-type: none"> • Focus on face-to-face learning since students do less face-to-face with so much technology
<p>Enabling & Supporting Self-Service</p> <ul style="list-style-type: none"> • Something other than PeopleSoft 		