

## IT Strategic Plan - Campus Leadership Briefing

<b>Division or Area</b>	CHABSS
<b>Date</b>	02-06-18
<b>Number of Participants</b>	20

### Summary of BIG Ideas:

- Why not have an “Off Switch”
- **Online Learning / Next Generation LMS** – publisher integration with LMS linked to Cougar Courses
- **Self-Service Tools** – Are there ways to do informational videos? Or if there is a self-help model?
- **Labs transparency in the lab refresh process** – BYOD may be the way of the future.
- **Supporting Students** – How automated can we make the information, however, so it is not intrusive.

### Questions: What have we missed?

- **Technology Enhanced Classrooms** – Is there a plan to have classrooms that don’t have any technology? Why not have an “Off Switch” if the faculty is concerned with distracted learning, can we turn off the access? (IITS) Ubiquitous access has been the focus.
- **Personalization** – Has the subject of ADA/ATI been discussed? Maybe that can be discussed in more depth?
- **Hybrid and Cloud Computing** – Software needs that are not in Cougar Apps. Difficult to do analysis with external systems.
- **Faculty Research** – Software refresh cloud computing needs, close contact with technical needs, the fine grain that departments needs may not be addressed. It is difficult to decide which applications, make sure address disciplinary needs with individual departments. Maybe in service?
  - Would be helpful to have a process in place on how to get software. How do people move forward with a request for software and how IITS prioritizes the requests, what is needed to make a request. How can we communicate in a systematic way? Annual call for software? Includes research needs.
- **Sustainable budgets** – Long term strategy for optimizing or drawing in the larger units especially when budgets are tight. Pories at the campus level as with TPAC, Admin Projects, and other governance.
- **Technology Enhanced Classrooms** – device like a mini-hub are needed in the classrooms.
  - How do they know about the new technology – newsletter has some information.
  - Is there more active learning centers like MIS 202? There are more plans to have the enhanced classrooms.

From your list of big ideas, please share the trends, themes and ideas that you think we should be considering for the Technology Strategic Plan.

- Why not have an “Off Switch”
- **Online Learning / Next Generation LMS** – publisher integration with LMS linked to Cougar Courses
  - Is there a process for faculty to request the integrations?
  - Timeline is May/June at the latest. Need to get faculty aware of the request process. Getting people aware of the new technology?

- **Self-Service Tools** – School of arts – some specialized areas like school of arts need special needs. They have needs each semester with OS updates, they are happy with the collaborative support with IITS. Some music apps are very difficult.
  - Are there ways to do informational videos? Or if there is a self-help model?
  - They used to create their own image but now they are fine with the expertise in IITS
- **Labs transparency in the lab refresh process** – BYOD may be the way of the future. What is important?
  - University wide resources may need to be handled/uniformed experience is important.

## Questions: What will these trends affect our future?

From the list of trends, which do you feel could have the most impact on Your area?

- **Support** – Refresh Program discussed (see website). Replacing lab computers is an ongoing discussion.
  - How do we work together with the mobile devices and the current labs, demo in class is difficult.
- **Data Analysis** – How do we support students as in advising outreach? What kinds of ways can the college help find where students are having problems? (IITS) how can we utilize the data and reach out to students.
- **Supporting Students** – How automated can we make the information, however, so it is not intrusive.